



## MODERN POLICING AND COMMUNITY PARTNERSHIPS



# 2018

## San Diego County Sheriff's Department Annual Report







**FROM LEFT TO RIGHT:**

Larry Nesbit, Assistant Sheriff, Courts / HR; Michael Barnett, Undersheriff; William D. Gore, Sheriff; John Ingrassia, Assistant Sheriff, Detentions; Kelly Martinez, Assistant Sheriff, Law Enforcement; Frank Motley, Exec. Director, Management Services

# A Message From Your Sheriff

New technologies which make our lives easier and more efficient are being developed and used every day. Technology alone, however, cannot make a community safe, healthy and connected. That's why this year's annual report is dedicated to the many ways the San Diego County Sheriff's Department blends modern policing and community partnerships to keep this county a wonderful place to work and live.

I'm pleased to share our programs to reduce recidivism and develop self-reliance through our Reentry Services programs, focus on our youth, strengthen our mental health and medical services in our facilities, maintain transparency, encourage community engagement and use modern policing advancements to improve our crime fighting and enhance community safety. These new projects and developing concepts improve efficiency, while maintaining fiscal responsibility.

Reentry programs such as *Healthcare Services Assistant Training (HSAT)*, through a partnership with the California Prison Industry Authority, provide commercial-level experience in healthcare facility maintenance to *Thinking for a Change*, a cognitive behavior therapy program, can give our inmates the positive social and job skills they need to succeed in our communities once released. I am proud of our partnerships with community organizations that have made these and other programs possible.

There are several ways in which we are integrating technology with human expertise to enhance our service to the community. Our Bomb/Arson Unit purchased a special Total Containment Vessel (TCV) with a federal grant. The TCV allows investigators to safely detonate suspicious or explosive items at the scene rather than endanger the public by transporting the explosives on the roadways. Our new TruNarc devices can identify illegal narcotics without having to physically touch the substance. The small, hand-held device can protect first responders from coming into contact with deadly drugs such as fentanyl. The TruNarc devices were purchased with a generous grant from the Honorary Deputy Sheriff's Association (HDSA). You can read about more, exciting tools of modern policing in this annual report.

As your Sheriff, I am honored to say San Diego is the safest urban county in the nation because of the work we do together.



I am proud of the men and women of this department for their demonstrated dedication to the people of this county. Throughout this report, you will see stories of their heroism and kindness as well as links to video stories.







Annual Report  
2018  
San Diego County  
Sheriff's Department

## Specialized Resources

### Integrating Technology to Enhance Services

As an organization, we will continue to invest in equipment and technology to provide a safe and secure community for the people of San Diego County.

The Sheriff's Department remains at the forefront of modernization with the Total Containment Vessel (TCV). It is essentially a steel chamber that can absorb the shockwave of a blast. The TCV can also hold any potentially dangerous gases released by an explosion for analysis. It helps us with our mission of keeping the public safe from chemical, biological and explosive threats.

A \$350,000 federal grant paid for this regional asset. It is shared by the Sheriff's Bomb/Arson Unit and the San Diego Fire Bomb Squad to answer calls anywhere in the county. The TCV was delivered to the Sheriff's Department in March of 2018.

The Sheriff's Bomb/Arson Unit is made up of seven detectives and one sergeant. They attend the FBI's Hazardous Devices School in Alabama to learn about explosives and suspicious devices and how to render them safe. They complete 16 hours of training every month to comply with federal standards on new trends and advanced techniques. In 2018, they responded to 125 suspicious device calls and 150 suspicious fire calls.



**To watch a video of the Total Containment Vessel in action, use a QR Code reader app and scan this code with your cell phone.**





# TruNarc & Fume Hoods

## Detection Technology Game Changers



A speck the size of a few grains of salt or just one touch can kill you. We are talking about fentanyl. A potent painkiller developed in the 1960s. Doctors use it to treat the extreme pain of cancer and surgical patients. The Centers for Disease Control and Prevention (CDC) now ranks fentanyl as the deadliest drug in America. It is frequently involved in overdose deaths because it is often mixed into other drugs sold on the street including pills, heroin and even cocaine.

Fentanyl can be absorbed through the skin or inhaled if it becomes airborne. Cardiac arrest can occur within seconds after exposure. This puts first responders including deputies and drug sniffing dogs in danger when handling evidence at a crime scene or during a pat down.

To address this safety issue, we turned to new technology that can scan and identify illicit drugs without opening any packaging or touching the drug at all.

### **PUSH-BUTTON ANALYSIS**

TruNarc is like a mobile drug-testing laboratory in a briefcase about the size of a handheld gaming device. It works by shining a small laser light at the suspicious drug sample. The sample then generates a pattern of chemical compounds similar to a finger print. TruNarc compares that pattern to a library of nearly 500 types of drugs within the unit.

TruNarc is straightforward. You point, scan, press a button and you can read the results within seconds. It scans directly through plastic bags and containers to minimize contamination, reduce exposure and preserve evidence. TruNarc can work on a sample half the size of a grain of rice without destroying it. The device also receives updates to its digital substance library when new drugs emerge. Results from TruNarc cannot be deleted until a deputy transfers the information to a computer to meet chain-of-custody needs.

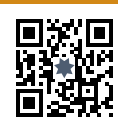
TruNarc provides deputies a strong indication of what they're dealing with. If the substance is laced with fentanyl, they can take extra precautions with the sample. Sometimes, calling in a Hazardous



Annual Report  
**2018**  
San Diego County  
Sheriff's Department



To watch a video about this drug testing technology, use a QR code reader app and scan this QR code with your cell phone.





Materials or HazMat Team is necessary to deal with the scene safely. When suspects or witnesses are reluctant to share information in the field, TruNarc can help investigators proceed with a level of certainty. Clear results from TruNarc can provide probable cause to obtain a search warrant or make an arrest. The sample can then be sent to the Crime Lab for sufficient analysis confirming the identity of the illegal drug for trial.

We want to express our gratitude to the Honorary Deputy Sheriffs Association (HDSA). They gave a generous donation to purchase 15 TruNarc devices. Each unit costs more than \$27,000. The TruNarc devices are at the Alpine, Imperial Beach, Fallbrook, North Coastal, Poway, Rancho San Diego, San Marcos, Santee, Valley Center and Vista Sheriff's Stations and Substations. Four other units are being used in county jails. One is with the High Intensity Drug Trafficking Areas (HIDTA), a Sheriff's Unit dedicated to stopping the flow of illegal drugs into our streets. The Sheriff's Crime Lab also has two TruNarc devices.

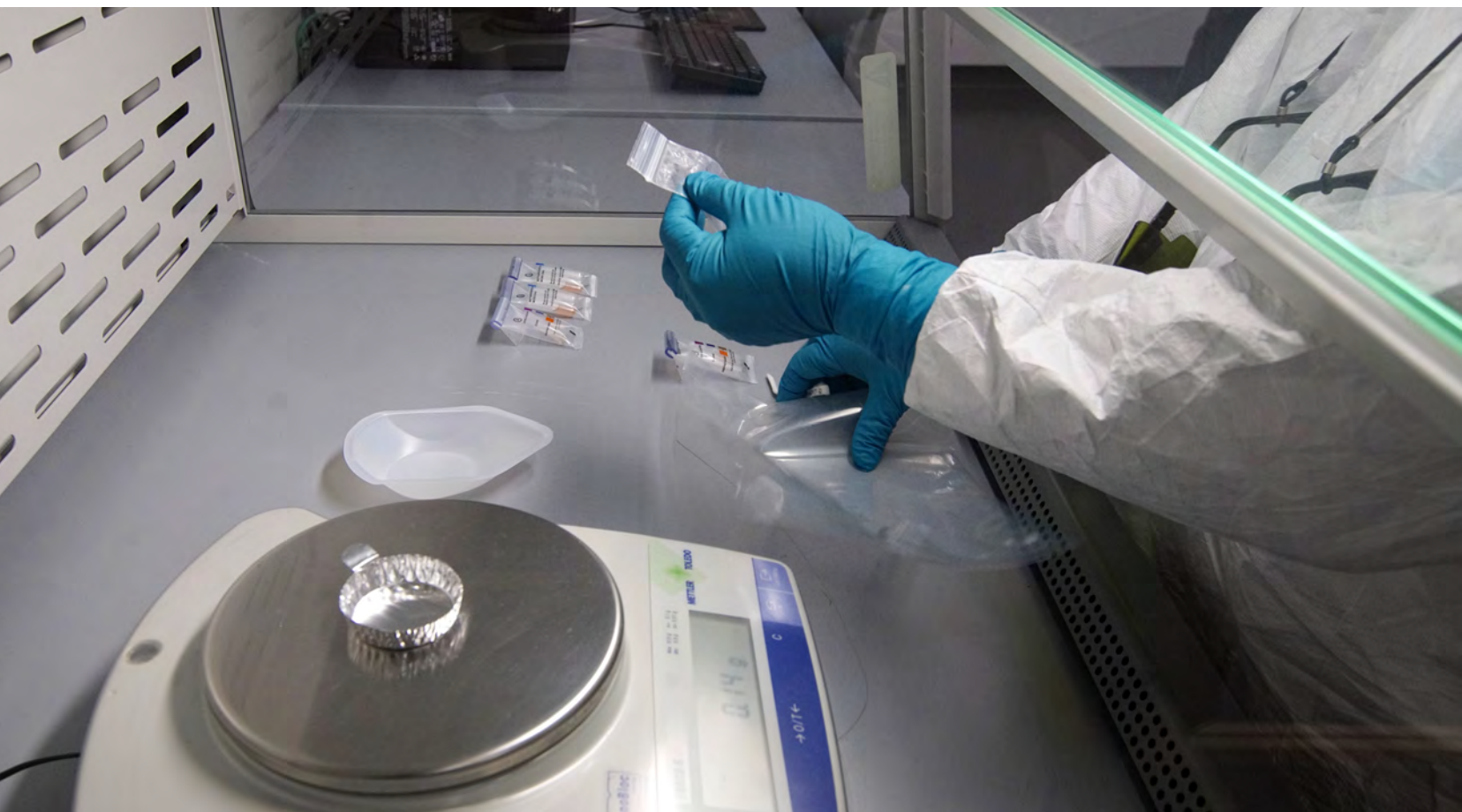


## KEEPING ILLEGAL DRUGS AT ARM'S LENGTH

A life-threatening overdose from fentanyl and other dangerous substances can happen with just one touch or breathing near a compromised envelope or package. The particles are too small to see so we have to keep these illegal drugs at arm's length to keep our employees safe.

Ten Sheriff's Stations and Substations have containment fume hoods. Deputies use them when samples are not suitable for testing with a TruNarc device. The new Sheriff's Crime Lab Controlled Substances Unit also has eight similar fume hoods.

The device is a shielded box with a fan that pulls fumes and harmful particles from dangerous drugs into a filter. It recirculates and releases purified air back into a room without any toxic hazardous vapors or odors. This protects the user from exposure to dangerous substances or chemical fumes. It also reduces the risk of releasing harmful particles into the laboratory or office space. Fume hoods are energy efficient and self-contained. The setup does not require any construction or connection to a building's air ducts or conditioning system.





## TRACING AN OVERDOSE

This is a story that begins at the end and works its way backward. It's about a Fallbrook man who had been sober for 100 days and then one day was found face down in his living room in 2017.

His cause of death? Fentanyl overdose.

What followed was a five-month investigation by Sheriff's Detectives resulting in federal charges against Corey Green. Text messages between Green and the victim showed how the transaction unfolded for "China," a street name for painkillers laced with fentanyl. These cell phone records proved Green supplied the poison that killed the victim in seconds. Green pleaded guilty in November 2018 and is serving 12 years in federal prison.

A fake painkiller laced with fentanyl also led to the overdose death of a Poway man in 2016. In May of 2018, the criminal investigation culminated with a guilty plea from Alfred Lemus, Jr. He admitted to giving his friend the drug that killed him. Lemus is serving 15 years in state prison.

These prosecutions from 2018 are a result of a new overdose protocol put into place in 2017. When deputies encounter a suspected drug overdose death, detectives will also respond to the scene. Detectives will follow all available leads to trace the drug from an overdose victim to his or her supplier. By shifting the focus of these death investigations toward holding those accountable for the distribution, supply or manufacturing of a dangerous drug, the Sheriff's Department hopes to get in front of the overdose epidemic sweeping the nation.

## Get Help

County Crisis Hotline  
(888) 724-7240

It can be difficult to acknowledge that you or someone you love has a problem with drugs or alcohol. If you are struggling, help is available. Call the County Crisis Hotline anytime, toll-free. You will be connected to treatment services, network providers and prevention programs.

With the right support, treatment and tools, recovery is possible.



Annual Report  
**2018**  
San Diego County  
Sheriff's Department

"When someone overdoses and dies in our community, we want to know where they got those drugs. Our new protocol ensures all overdose deaths are fully investigated by deputies and the suppliers of the deadly drugs are brought to justice." – Sheriff Bill Gore



# Investments in Technology & Equipment

2018 was a year of embracing change and planning for the future. We proactively moved to adapt to the challenges posed by new laws and the advancement of technology. With relentless focus on our mission of providing the best public safety service, we pioneered innovative solutions, enhanced our connectivity and addressed issues that would impact our future operational and service needs. The following pages show our investments in technology, equipment and facilities.

## Mobile App

The Sheriff's Data Services Division created a mobile phone application to help deputies comply with a new state law. The Racial and Identity Profiling Act (RIPA) requires law enforcement agencies to document information about people they stop and other interactions with the communities they serve to create more transparency and trust between law enforcement and the public. They include details about who made the stop, when and where it happened and whether the deputy took any actions or searched the person, as well as the perceived age, race, ethnicity, gender, sexual orientation and disability of the person.

Instead of paying an outside vendor, Sheriff's Data Services created a mobile app that automated this time-consuming process. It eliminated the need for additional staffing resources to manage the increased work load associated with the RIPA process. Collecting RIPA information electronically also helps to reduce human error. It takes an average of eight minutes to log the answers to nearly 40 questions. This app was tested and then modified to include input

from users in the field before it was rolled out to the entire department. Data Services shared the code for the mobile app with law enforcement agencies and now four of the largest agencies in California are using the app.

## Dispatch Consoles

As the first line of public safety, it is essential for Sheriff's Dispatchers to have the most advanced, innovative and streamlined radio console system available. In 2018, 50 dispatch consoles were upgraded at the Sheriff's Communications Center in Kearny Mesa, as well as at their backup facility in Clairemont Mesa. While the system that was replaced still allowed for dispatchers to perform their critical functions, it was no longer supported by the manufacturer. The new radio consoles provide dispatchers with a highly intuitive interface that leverages the latest advances in radio communications interoperability thus allowing dispatchers to better coordinate responses and communicate valuable information. These radio



consoles enable the Communications Center to be able to seamlessly transition to the Next Generation Regional Communications System planned to occur within the next year. NextGen is a new public safety radio communications system that utilizes the latest technology standards to enhance effective communications for the department, as well as our ability to



use and exchange information with other law enforcement and public safety agencies throughout the county.

## Managing Data

Nine million transactions since 1950. It sounds daunting to process such a large amount of information, but once again Data Services stepped up to streamline a process for Property and Evidence. Each time evidence is collected, stored, moved or checked out and in, it creates



a record. In 2018, that historical information was merged with our computerized Records Management System. During the merge, an auditing tool was used to check the data for redundancies and typographical errors. This new Property and Evidence module is also better at identifying patterns. If a search is done about a property or evidence, the results will show connections to other evidence or cases. This functionality improves efficiency for the Property and Evidence Unit.

## Charging On

Modern policing is about having access to the right equipment even if it means improvising. The Sheriff's Video Analysis Unit (VAU) developed the Body Worn Camera Response Box (BRRB) with Data Services. It's a sturdy briefcase modified to be a docking station for body-worn cameras. The BRRB allows deputies to recharge their body-worn cameras and the phones we use for viewing the video, as well as uploading the video when it is not possible for deputies to return to a station or substation during major incidents such as a wildfire.







### 3D Mapping

Drone mapping can help deputies accurately document a traffic collision or plan for large-scale events. Our Unmanned Aircraft Systems Unit (UASU) is testing a 3D Mapping Program. It can document a traffic scene and its surrounding area in 3D in a fraction of the time. It is crucial to capture as much information as possible before cleanup starts, or before evidence is damaged in bad weather or before a road is reopened. Up-to-date maps and 3D models can also help plan our emergency response, event security, support operations and other types of missions for major events such as concerts, fairs, festivals, concerts and more.

### Mobile Range

The Sheriff's Weapons Training Unit is always researching, evaluating and testing new equipment to provide the best training for deputies who protect our communities. Funding has been approved for a mobile range. This is a self-contained bullet-proof semi-trailer that can be transported to detention facilities, courthouses, as well as distant stations and substations in the northern and rural parts of the county. The goal is for deputies to train and qualify at their work locations easing any disruption in service and schedules. Delivery is expected in late 2019.



Annual Report  
2018  
San Diego County  
Sheriff's Department

The Sheriff's Department now has a dozen drones with two new purchases made in 2018. One of the two is small enough to assist members of our Special Enforcement Detail (SED/SWAT) Team in clearing buildings to find suspects who are hiding from deputies.





# October 1, 2017 Las Vegas, Nevada

(San Marcos Station and Detentions)

Deputies received the Life Saving Award in 2018

It sounded like firecrackers. Suddenly people began dropping to the ground. A concert venue has turned into a killing field. It was mayhem as 22,000 concertgoers ran away from a hailstorm of bullets being sprayed on them from above. You can hear the panicked screams. There was a stampede as everyone scattered for a safe way out. Along the way, people were dying or already dead.

## SPRINGING INTO ACTION

In the middle of the pandemonium were three detention deputies, a detective, her spouse who's a retired police officer and a retired deputy. With the shooter firing from high above the venue and the first responders inundated, they knew the situation demanded a swift improvised approach.

They leaned on their professional training in a moment of disarray, sheer terror and heartbreak. They rendered first aid and Cardiopulmonary Resuscitation (CPR) to victims in their immediate area. When the hail of bullets would resume, they used their bodies to shield other people from harm. They ushered the crowd to avoid getting trampled and found a safe location to seek cover from the gunfire. They also helped to get many wounded victims to hospitals. Belts, t-shirts and scarves became tourniquets. Folding tables became stretchers. Cars, pickup trucks and taxis became ambulances.



Detective Kristy Trampus

Deputies Andrea Germain, Samantha Kershaw, Rebecca Knepper and Detective Kristy Trampus are the true embodiment of the Sheriff's Department's values. They upheld their oath to serve and protect by providing comfort to those in desperate need. They acted in a selfless manner throughout such a dangerous incident, representing the Sheriff's Department and law enforcement as a whole, with the utmost honor, courage and fortitude.



Annual Report  
**2018**  
San Diego County  
Sheriff's Department

To watch a video about rescue sleds, trauma kits and Deputy Trampus' story, use a QR Code reader app and scan this QR Code with your cell phone.



# Planning For The Future

Adapting Facilities to Tomorrow's Needs

## Borrego Springs Sheriff's Office

The Borrego Springs Sheriff's Office is now open in the East County. This \$1.1 million project broke ground in October 2017. A ribbon cutting ceremony was held in December of last year. It gives Sheriff's



employees office space to do their paper work, a storage room, a booking area and holding cell for suspects, as well as a lobby for staff to safely communicate with the public. Three deputies and five senior volunteers use the new office. Our former office was an old bank which was not constructed for public safety or law enforcement operations. This new facility was built to serve the public safety needs of Borrego Springs and Ocotillo Wells for the next 50 years. With a library and county park next to our building, deputies and volunteers have more opportunity to interact with the people we serve. The Borrego Springs Sheriff's Office is truly an example of community relations and modern policing.

## Emergency Vehicle Operations Course

It is imperative for our agency to maintain adequate levels of training for the one activity deputies do more than anything – driving. A 40-acre lot was purchased in Otay Mesa in September of last year

for the future site of the Emergency Vehicle Operations Course (EVOC). We expect to begin construction in December 2019. Although, we are the second largest Sheriff's Department in California, we didn't have our own EVOC. This forces us to send our recruits to EVOCs in Alameda and San Bernardino Counties to meet state standards on law enforcement training. The EVOC's projected completion is in four years. Once open, training for recruits and deputies can remain local eliminating travel expenses. The new site is also expected to generate approximately \$500,000 in revenue for the department when other local, state and federal law enforcement agencies use the Sheriff's EVOC for training.







## Sheriff's Technology and Information Center

Construction has started on the future Sheriff's Technology and Information Center (STIC). The \$49 million project will house the Sheriff's Data Services and Wireless Services Divisions. It will have two floors of office space for 115 employees.

These employees provide information technology solutions and resources not only for our agency, but our regional partners. For example, Sheriff's Data Services maintains shared applications

used by more than 70 law enforcement agencies in the county. Sheriff's Wireless Services is the county's wireless communications support organization, providing a backbone of radio, wireless and technical communication systems including the San Diego County – Imperial County Regional Communications System (RCS). In service since 1998, the RCS voice radio network is used not only by deputies, but police officers, paramedics, firefighters, 9-1-1 dispatchers, park rangers, engineers, schools, hospitals, public works and more in nearly 100 public safety and public service agencies



in San Diego and Imperial Counties. The STIC Project will include a new tower and shelter to support the \$70 million replacement "Next Generation" RCS network entering service in 2019. It will house the equipment necessary to support the NextGen 9-1-1 System, which will provide text-to-9-1-1 service and be able to accurately obtain your location information when calling from a cell phone.

## Carlsbad Communications Facility

This facility was constructed to replace an existing radio facility at a power plant that is scheduled to be demolished. Completion of this project ensures the continuation of critical public safety radio service for agencies in the North Coastal area utilizing the Next Generation Regional Communications System. The new site includes an equipment shelter, backup generator and a 60-foot antenna structure designed to look like a eucalyptus tree in order to blend with the environment.



## Madge Bradley Building

The new building between 4th Avenue and Ash Street in Downtown San Diego opened last year. A ribbon cutting was held in October. The facility was named after the Honorable Madge Bradley who was appointed San Diego's first female judge in 1953 and was the only woman on the bench in San Diego County until her retirement in 1971. It houses the Civil and Field units of the Court Services Bureau. The public can go to this building to process civil matters such as citations, eviction notices, subpoenas, summons, wage garnishments, restraining orders and levies. For improved service, the civil unit adapted a computerized filing system to access documents that might have been filed at a different civil office location or courthouse.

12

Annual Report  
2018  
San Diego County  
Sheriff's Department







# Investigations, Crime Lab, Property and Evidence Building

## A Blueprint for Strategic Planning

The new Sheriff's Investigations, Crime Lab, Property and Evidence (ICP) Building is now open. A ribbon cutting was held for the facility on June 20, 2018.

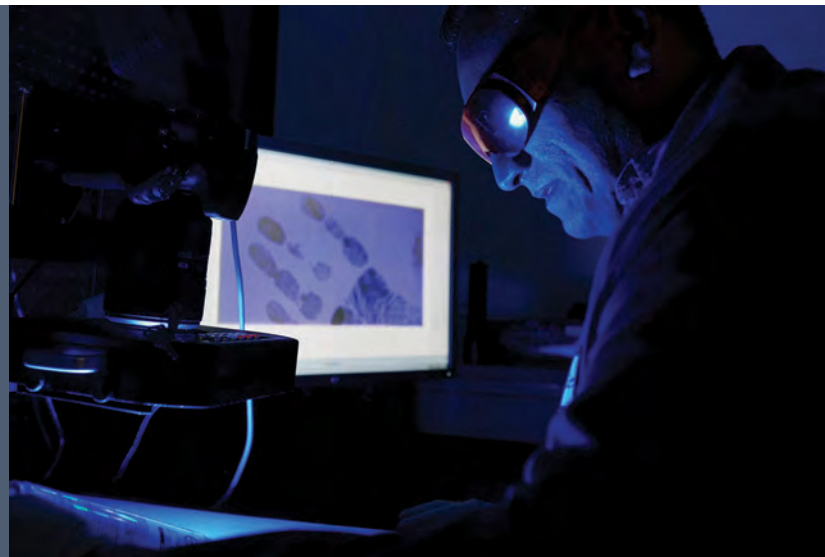
Now, 200 employees with the Sheriff's Major Crimes Division, Crime Lab, as well as Property and Evidence share five floors of office and laboratory space in Kearny Mesa. The Medical Examiner's Office is also across the parking lot from the ICP Building. This facilitates efficient collaboration and communication on our most serious cases such as homicide, child abuse, elder abuse, sexual assault, internet crimes, financial crimes and the management of sex offenders.

The Sheriff's Crime Lab is state-of-the-art. It is inspected every year to evaluate compliance to nearly 400 quality standards. These national and international accreditations ensure the work of the lab remains at very high quality.

13

Annual Report  
2018  
San Diego County  
Sheriff's Department

**A public tour of the new Sheriff's ICP Building** is held on the last Thursday of each month, excluding November and December, for 12 people. No photography or videography is allowed during the tour. To reserve a spot, you **must** fill out an online form at:  
[sdsheriff.net/crimelab/faqs.html](https://sdsheriff.net/crimelab/faqs.html).





# A New Approach To Seniors In Crisis

## Advocating for Change

Everyone deserves to live in safety with dignity and respect. As advocates for the most vulnerable members of our community, detectives from the Major Crimes Division provide a compassionate response for these special victims.

language, fear, paranoia, anger, confusion, and sometimes violent behavior such as hitting a caregiver that could land them in jail or the hospital.

The goal of the Alzheimer's Response Team is to help calm the situation and refer the patient and caregivers to services other than hospitals and jails. This team is specially trained to look for warning signs like confusion or lashing out and evaluate their needs then connect them with long-term resources through Alzheimer's San Diego.

ART members currently work in Santee and Lakeside. There are discussions for this collaborative effort to be expanded to the entire region.

If you are a caregiver or have a loved one with Alzheimer's and needs resources about the disease or ART, call **Alzheimer's San Diego at (858) 492-4400.**

14

Annual Report  
2018  
San Diego County  
Sheriff's Department

## Alzheimer's Response Team

In June, the Elder Abuse Unit partnered with Adult Protective Services, Alzheimer's San Diego, Aging and Independence Services, healthcare providers and psychological practitioners to create the first Alzheimer's Response Team (ART) in the county.

More than 84,000 San Diegans are living with Alzheimer's disease or another form of dementia and more than a quarter million others are caregivers to someone with the disease. People with Alzheimer's aren't able to communicate what's bothering them. When things are stressful for them, they have outbursts. They manifest it through foul

## Major Crimes Division

Child Abuse

Homicide

Internet Crimes

Elder Abuse

Sexual Assault

Monitoring and Enforcement of Sex Offenders

Domestic Violence

Financial Crimes



# Collaborative Action To Help Victims

More help is now available to victims of domestic violence in the East County. The Lakeside Sheriff's Substation partnered with non-profit group **La Mesa City Hope** to offer direct and immediate assistance to victims.



The collaborative approach enhances services for domestic violence victims who may otherwise not seek help for themselves.

When deputies are called to a domestic violence incident, they call City Hope volunteers to the scene of the crime. The volunteers provide comfort, education and referral services to families while they're in crisis.

City Hope provides each victim with the specialized information and support they deserve. This on-scene Domestic Violence Response Team is available 24/7. The 16 volunteers have undergone a background check and training program to prepare them as Crisis Intervention Counselors.

Volunteers also routinely meet with deputies to discuss caseload progress or new contacts to further identify those at risk. Community-oriented policing is about partnership and problem solving. This new strategy focuses on early intervention to help break the cycle of violent and abusive relationships.

This collaboration was formed through routine Community Advisory Group meetings which are held at our stations and substations.

## HELPING HAND

- Provided safe and temporary housing for a month+ for nearly a dozen victims
- Relocated four victims out of the county and/or state while providing meals, gas, diapers and toys to comfort children
- Partnered with a local car dealership to provide a survivor and single mother with free car
- 100+ hours dedicated to victims with support, care and referral services

**Learn more about this innovative and effective collaborative approach to provide immediate assistance to survivors of domestic violence. Use a QR Code reader app and scan this QR Code with your cell phone.**



**You are not alone  
You are not to blame  
You do not deserve to be abused  
You have rights  
You can get help**

**If you or someone you know is in immediate danger, call 9-1-1. You can also call the Domestic Violence Hotline at (888) DVLINKS (385-4657).  
[sdsheriff.net/dv](http://sdsheriff.net/dv)**

# Safer Communities

The Sheriff's Department provides law enforcement services to nine contract cities and unincorporated areas in the county. Our headquarters is located in Kearny Mesa. We have 21 stations and substations, as well as nearly a dozen other support service offices in the region.



[sdsheriff.net/patrol](http://sdsheriff.net/patrol)

# 911,394

Population

# 233,951

Calls For Service

# 19,131

Total Arrests in 2018







# Partnering For Safer Communities

## Information-Led Policing

### Employing Statistics to Prevent Statistics

Information-Led Policing (ILP) is a modern law enforcement model that harnesses data and information from a wide range of sources. ILP helps us identify patterns, links and trends. This actionable information gives us a better understanding of our beats while strengthening relationships with community members. We can make more strategic decisions in preventing crime because ILP gives us a better idea of where trouble may arise. Deputies can then begin a dialogue to dissuade crime or they will have a better understanding of the situation and potential suspects before responding to an incident. ILP puts crimefighters one step ahead of criminals.

In the following pages, you will see examples of stations, substations and specialized units working together in utilizing ILP strategies for safer communities.



### 4S RANCH

4S Ranch is a community nestled around other law enforcement jurisdictions such as the Poway Sheriff's Station, the San Diego Police Department, the Escondido Police Department and North Coastal Sheriff's Station. That is why it is so crucial for everyone to share information and crime trends. One example was a case of burglars using sledgehammers to break into businesses to steal the safe. During a suspicious person call,

deputies caught up with the suspects in a canyon trying to pry open a safe they had just stolen from the City of San Diego. Deputies knew right away who they were dealing with because of the background information on the burglary series. With help from the public and law enforcement partners, those responsible for this series were arrested.





Photo courtesy of Richard Eaton

## ALPINE

The Alpine Sheriff's Station exemplified community partnership when the West Fire broke out in July.

The fire started in a grassy area along I-8 and the West Willows Road off-ramp and quickly spread to mobile homes. Deputies rushed to evacuate Alpine residents. Sheriff's ASTREA/helicopter helped with water drops from above and additional personnel from across the county came to assist with evacuations, traffic control and road closures. The Department Operation Center (DOC) was also activated to support anything deputies might need as the fire raged on for five days burning more than 500 acres and destroying 56 homes and structures. Deputies also patrolled evacuated areas to keep looters out of the fire zone. During the National Night Out Against Crime event in August, the community came together at the station to share resources on rebuilding efforts, but also to thank the firefighters and deputies for what they did during the West Fire.

For 2019, the station aims to focus more efforts in tracking drug traffickers to help address the opioid crisis and connect with the homeless and offer them resources to improve their living situation.

## FALLBROOK

When residents reported suspicious activity and burglaries in Fallbrook, deputies listened. They worked as a team to disrupt a burglary and drug trafficking ring in their community. Residents became the extra eyes and ears of deputies in reporting suspicious activities and burglaries by filing reports at the substation instead of posting on social media. This gave deputies better information about a larger criminal operation at play. Stolen property worth \$100,000, enough to fill two moving trucks, was recovered during the investigation.

Deputies also used a state grant to conduct checks on liquor stores to ensure they are not selling alcohol to minors.



Annual Report  
**2018**  
San Diego County  
Sheriff's Department



# Partnering For Safer Communities

## IMPERIAL BEACH

The beautiful coastline of Imperial Beach is a prime spot for many of the county's tourism events. July is a very busy month for the substation. Every year, nearly 30,000 people pack Imperial Beach for the sandcastle building competition during the Sun and Sea Festival. Around 50,000 spectators also come to the city to enjoy the Independence Day fireworks display.

It's a Herculean task to ensure large scale events take place without serious threat to the public. This is achieved through close collaboration not only with first responders and government agencies, but the community members. Deputies personally meet with residents and business owners who might be impacted by traffic and road closures. They also interact with the festivalgoers, answer questions, give directions, help reunite children separated from their parents and keep an eye out for those who might capitalize on the crowds. These annual large-scale events illustrate the great community partnerships at work in Imperial Beach.

## GROSSMONT-CUYAMACA COMMUNITY COLLEGE DISTRICT

Effective policing demands public trust and engagement. Gaining that trust goes beyond providing day to day public safety services. Deputies work on this relationship every day at the college district's two campuses in Rancho San Diego and El Cajon. They engage with students and staff by prioritizing community outreach and crime prevention events. In 2018, their focus was on personal safety, identity theft, as well as impaired and distracted driving.

Deputies also collaborate and assist with incidents that may end up on campus. Last year, a man robbed a department store in Rancho San Diego and parked his car at Cuyamaca College. Deputies assisted detectives from the Rancho San Diego Sheriff's Station. It turned out the suspect was a student and he was arrested without incident.

As part of its modern policing efforts, deputies are researching the feasibility of off-road SUVs called Rhinos. They can drive through inclines, pot holes, bumps and rough unpaved surfaces while keeping the driver and passenger area level and steady. Traffic can back up during peak times at both campuses delaying response times to emergencies so these vehicles are being considered as a transportation option.

20

Annual Report  
2018  
San Diego County  
Sheriff's Department





## Sheriff's Analysis Driven Law Enforcement (SADLE)

### Collaborative Action to Solve Car Burglaries

ILP strategies were utilized in Lakeside to address an increase in car thefts and car break-ins. The operation from March to May resulted in 54 arrests and the recovery of nearly 150 pieces of stolen property.

SADLE Deputies also focused on reducing car break-ins in Fallbrook. They arrested a man in connection with a string of car burglaries near trailheads. The suspect was connected to more than 30 car burglaries in San Diego and Riverside Counties. The arrest also significantly reduced car break-ins at trailheads in Fallbrook.

### LAKESIDE

Engaging with our community partners involves listening. It sounds simple enough, but it can lead to monumental change. In July, Deputy Matthew Moser was at Grossmont Hospital in La Mesa for a follow up investigation when a security guard flagged him down regarding a patient with a gunshot wound to his leg. Deputy Moser collected evidence from a car including a hotel safe and items belonging to other people. The patient gave a fake name to hospital staff, but Deputy Moser was able to identify him as a convicted felon on probation for robbery. His investigation also revealed the car was purchased with a stolen identity. The items found in the car connected the suspect to an identity theft ring in the east and south counties. As a result, the man, his sister and mother were charged with 20 felonies including identity theft, burglary, car theft, conspiracy and weapons charges. Deputy Moser accomplished all of this while working his regular evening patrol shift responding to emergency and non-emergency calls. Going above and beyond the call of duty and taking the initiative is all part of our mission to provide the best public safety service.

The Lakeside Substation also values ongoing connection with community partners so it

participated in or hosted more than 30 crime prevention events. To foster strong relationships with local teens, deputies spent a lot of time at Lindo Lake Park and participated in monthly barbecues. The interactions and conversations helped to break down stereotypes and develop trust in law enforcement.

### LEMON GROVE

Collaborative work between deputies, detectives, crime analysts and businesses is helping to crack cases. In January, a serial package thief was arrested with assistance from the loss prevention officer of a home improvement store. This woman was not only a suspect in package thefts and car burglaries in Lemon Grove, but connected to three robberies and burglaries in other parts of the county. She was also recruiting others to steal from home improvement stores in exchange for money and drugs. She is serving three years in prison.



Three juveniles were also arrested after breaking into an elementary school. While searching one of the teen's home, stolen property was recovered linking the suspects to a string of car burglaries and retail thefts across the county.

In response to community concerns, deputies conducted increased patrols along the trolley area and business district on Broadway leading to 18 arrests. The substation routinely conducts warrant sweeps or increased patrols of the business district and trolley areas.

# Partnering For Safer Communities



## NORTH COASTAL

The North Coastal Sheriff's Station covers the charming beach communities of Encinitas, Del Mar and Solana Beach. Year-round, these seaside neighborhoods and their pristine beaches attract thousands of visitors. These cities also host major tourism events such as the San Diego County Fair, music, street, food, and art festivals to surfing, marathons, golfing, horse racing and

**22**  
Annual Report  
2018  
San Diego County  
Sheriff's Department

other sporting events. While maintaining day-to-day patrol operations for all three cities, the station also delivers the highest standards of crowd management and security services for these events so the public can have an enjoyable experience.

## Social Media Trail

### Collaborative Action to Solve Cases with Crime Analysis

It was a brutal attack. A driver was sitting in his car at La Colonia Park in Solana Beach when two gang members attacked him with a hatchet and rebar. The victim needed 17 stitches in the head. One suspect was arrested in connection with the attack. The social media profile of the first suspect helped detectives in tracking the second suspect through photos of tagging or vandalism. Gang members can't resist showing off their crimes. They like to brag by signing their work. It is this signature or moniker that led to the arrest of the second suspect. Since then gang-related robberies and vandalism in the area has been reduced. A man is serving 17 years in prison after pleading guilty to attempted murder with a weapon and gang enhancement. A second suspect is awaiting trial on attempted murder and aggravated mayhem charges.

RIGHT  
PLACE

RIGHT  
TIME

## August 10, 2018 at 6:00 a.m. in Ramona

A deputy on patrol noticed a cloud of black smoke in the 200 block of 5th Street. Corporal James Breneman, Jr. relayed the information to the Ramona Substation and Ramona Fire Department. Sergeant Jeremy Sheppard, Deputy Philip Johnston, Deputy Brett Germain and Deputy Heather Zearfoss soon arrived on scene.

They found a house completely engulfed in flames. Corporal Breneman rushed to the front door to alert the people sleeping inside. The deputies helped rescue nine people including the grandparents and grandchildren before the fire spread through the house. Their quick actions prevented the loss of many lives.

To watch a video of this heroic story,  
use a QR Code reader app and scan  
this code with your cell phone.





## POWAY

### Burglary Ring Busted

#### Collaborative Action to Solve Cases with Crime Analysis

The pattern was always the same. A knock on the front door from a fake salesman to ensure no one was home followed by the smashing of the rear glass sliding door. The target? Safes containing guns and jewelry. In all, 40 homes were targeted in Poway in 2018. Crime Analysts collected information about the home burglaries and distributed intelligence to deputies. A traffic deputy on patrol noticed an SUV matching the description described in the burglary series. This traffic stop lead to the arrests of six people who were documented gang members from Los Angeles, as well as the recovery of stolen guns, high end watches, coins and jewelry.

## RAMONA

It is a metal that is used in so many items from telecommunications to plumbing, heating, cooling, industrial pipes to anything electrical – and the profits are tempting. When thieves steal copper, the damage is extensive. It also impacts the community because it disrupts utility services.

Deputies remained perceptive to suspicious calls so when they responded to a commercial burglary in progress, they knew they were onto something.

Two people were detained at the scene and questioned. The suspects were on probation so deputies were able to search their homes as a condition of their release. Deputies found 60 rolls of 250-foot copper wires during the search. They had an estimated value of \$200,000. The suspects will face felony charges and will likely receive prison sentences.

## RANCHO SAN DIEGO

It was a brazen robbery. Two men with a gun took over a marijuana dispensary. One of the robbers fired a shot as the clerk ran away. Things got so frantic the robbers forgot the duffel bags containing the stolen goods. Detectives and crime analysts worked the case tracing one suspect as a parolee. He drove the getaway car to meet his parole officer so it was open to a search. Deputies found a gun connecting him to the robbery. He and his partner were arrested. Deputies also learned it was an inside job because the dispensary security guard was involved. He was also arrested.

The station leads the county in addressing illegal marijuana dispensaries. Deputies served ten warrants at illegal establishments in unincorporated areas in 2018. This blueprint of code enforcement was done with the support of community members and partner agencies.

23

Annual Report  
2018  
San Diego County  
Sheriff's Department

Sergeant Jeremy Sheppard, Deputy Philip Johnston, Deputy Brett Germain, Corporal James Breneman, Jr. and Deputy Heather Zearfoss





24

Annual Report  
2018  
San Diego County  
Sheriff's Department

## SAN MARCOS

### School Threat Arrest

#### Collaborative Action to Solve Cases with Crime Analysis

When a threat about a shooting was made at a school in San Marcos, deputies turned to a crime analyst to trace an email that was sent to a principal. Following the digital footprint, a suspect behind the hoax threat was arrested after the email was connected to a social media account.

Deputies also worked on quality of life issues by reaching out to people living on the streets. Every week, deputies with the station's Homeless Outreach Team patrol the streets of San Marcos and unincorporated Escondido. Nurses, social workers and volunteers from drug rehabilitation centers join deputies during the visits. They provide the homeless with hepatitis A vaccinations, welfare cards, blankets and resources to help them transition into a shelter or housing.

## SANTEE

In Santee, deputies and big box stores work together to prevent retail theft. When you partner with businesses, you identify similarities in cases such as commonly stolen items to suspects you need to watch out for to the latest trend of concealing stolen merchandise. Thieves also have their own network. By sharing information, deputies can conduct checks to ensure those on parole or probation are complying with the conditions of their release. These compliance checks resulted in 31 arrests. Deputies also worked with the loss prevention officers in Santee's commercial district to conduct a dozen sweeps at big box stores. 14 shoplifters were arrested during the operations.

Detectives were relentless in following up after a string of car and home burglaries along Graves Avenue in July. Surveillance video, a purchase on a stolen credit card and a cell phone led deputies to two brothers who were arrested and sentenced to six months in custody. A search of their home also revealed stolen property from burglary cases across the county.



## VALLEY CENTER

Modern day slavery remains present in today's developed world. It is possible you've met a victim of the trade in a hotel, restaurant, farm, health, beauty salon, construction site, travel industry or on the street. Someone could be working against his or her will, without your knowledge. Human trafficking affects our communities and Valley Center took part in an investigation that spread to two other counties. While many of the crimes happened at casinos outside of San Diego County, a Valley Center Detective was in charge of the human trafficking case.

Detectives also solved a check fraud case. The checks belonged to the La Jolla Band of Luiseno Indian government. They were stolen from the mail and forged with a loss estimated at \$6,000. Detectives diligently followed the leads until they caught up with the suspects using the checks at a grocery store. Three people were arrested in connection with the case.

## VISTA

### Junior Deputy Academy

The station recognizes the importance of mentoring young people to become law-abiding citizens. This collaboration with community members provides an avenue to change the mindsets of future generations. For ten weeks, children eight to seventeen years old meet with deputies for three hours once a week. Kids learn about personal safety, reporting suspicious activity, drug and alcohol prevention, internet safety, positive life choices, teen dating violence, bullying and staying away from gangs. After each session, the class participates in physical fitness drills. The program helps promote discipline, teamwork, friendship, respect, as well as trust in law enforcement. 50 children graduated from the program in September of 2018.

The Strawberry Festival and 4th of July Celebration in Vista also provide excellent opportunities for deputies to interact with community members and foster better understanding of law enforcement.

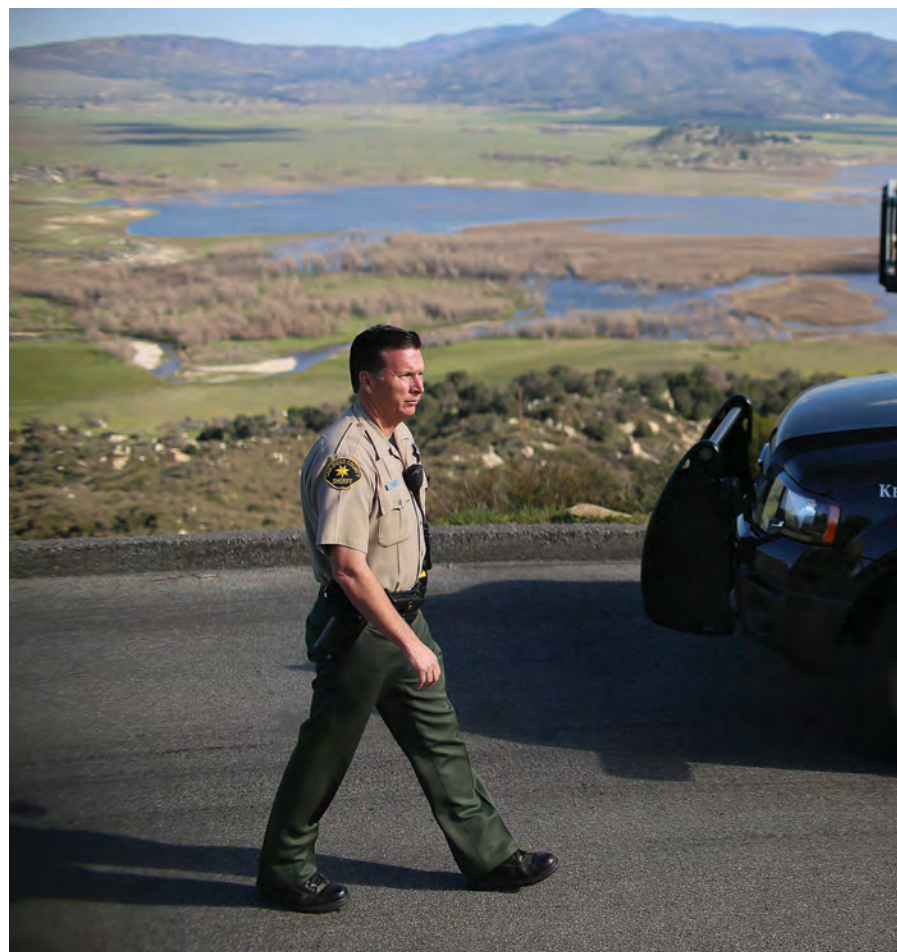
Deputies also take time to give presentations at churches and schools. Students feel proud that a deputy visited their school and spent time with them. This relationship contributes to school safety. A connection like this helps in deescalating things when there is a disruptive situation.

## RURAL COMMUNITIES

Our rural communities include the **Julian** and **Pine Valley Substations**, as well as the **Ranchita, Warner Springs, Borrego Springs, Campo** and **Tecate Offices**. The region is a premiere destination for tourists, hikers, backpackers, horseback riders, off-road enthusiasts and nature lovers. Visitors enjoy historical sites, mountain communities, lakes, occasional snow, as well as national and county parks. California's largest park and the world-famous Pacific Crest Trail from Mexico to Canada also traverses through the area. Deputies enjoy a special bond with community members who know them by first name. Visitors also commend this personalized service from deputies during their visit to the backcountry.

25

Annual Report  
2018  
San Diego County  
Sheriff's Department





# Investigative Successes

San Diego is not immune to the impact of cross-border crimes. As the largest law enforcement agency in the county, we are charged with leading task forces to combat evolving threats to public safety. Our undercover operations are forged in strong partnerships with law enforcement agencies at the local, state and national level. Here are the impressive results from our Sheriff's **Special Investigations** and **Narcotics and Gangs** Divisions.



26

Annual Report  
2018  
San Diego County  
Sheriff's Department

## Taking Down a Money Laundering Scheme

Six million dollars in cash, 1,200 pounds of illegal drugs, 20 guns and 75 people under arrest across the United States. It all stems from the takedown of a money laundering and drug network for the Sinaloa Drug Cartel in Mexico. Sheriff's Deputies were among the undercover law enforcement who gained the trust of drug traffickers. They infiltrated the network and worked as money movers transporting profits from drug dealers across the country all the way to Mexico. The three-year investigation was centered here in San Diego and concluded in February of 2018 with arrests in Los Angeles, Missouri, New York, Ohio, Kentucky, Massachusetts, Pennsylvania, Illinois and Washington, D.C. This complex investigation spanning the nation and international boundaries show the incredible collaboration of our local, state, federal partners not only in the United States, but also in Mexico.





## FUGITIVES



David Alfaro



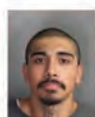
Megan Brown



Ramon Caldera



Ikaika Chung



Edgar Delgadillo



John Hernandez



Theresa Lapolla



Ray Soto



Christopher Tiburski



Matthew Truax

## Gang Crackdown

The investigation started in 2016 after two gang-related murders in the North County. This was followed by a revenge shooting that wounded a bystander. Anticipating more violence, the Sheriff's North County Gang Task Force used multiple sources to dismantle the heroin operation of a Carlsbad gang member. The network had cells in Encinitas, San Marcos, Oceanside, Vista and Escondido with ties to the Mexican Mafia prison gang. They were dealing heroin, methamphetamine, fentanyl, even guns including a semi-automatic pistol, revolvers and AR-15 assault rifles within steps of North County schools. 37 people were arrested in February of 2018. This investigation illustrates how violent street gangs will not prosper in our communities, especially when they operate on the boundaries of our schools endangering our children.

## Operation Reclaim and Rebuild

When people think of human trafficking, they often see it as a far-away problem. It's likely you've already encountered a victim, they just couldn't tell you. Adults and children can be victims of sex trafficking. Traffickers use violence, threats, lies, false promises, debt bondage and other forms of control or manipulation to keep victims trapped. Some are beaten into submission forcing them to sleep with 30 or more customers per day. In January of 2018, the Sheriff's Department stepped up its efforts against human trafficking by taking part in Operation Reclaim and Rebuild. The three-day crackdown across California focused on those who use the internet to exploit victims for sexual purposes. We arrested 29 people while working on Operation Reclaim and Rebuild.

To watch a video of the sweep, use a QR code reader app and scan this QR Code with your cell phone.



**If you need help  
or suspect someone  
is a victim of human  
trafficking**

**call (888) 373-7888 or  
text HELP to 233733 (BeFree)**

Learn about resources and signs  
someone may be a victim by visiting  
[humantraffickinghotline.org](http://humantraffickinghotline.org)

27

Annual Report  
2018  
San Diego County  
Sheriff's Department



# Investigative Successes

|  |                |   |
|--|----------------|---|
| <b>BORDER CRIME SUPPRESSION TEAM</b>                               | 185<br>arrests | <ul style="list-style-type: none"> <li>• 193 multi-agency operations</li> <li>• Seized more than 2,800 pounds of illegal drugs, 21 firearms, \$1.5 million in cash and counterfeit goods with a total street value of nearly \$770,000</li> <li>• Recovered 16 stolen vehicles</li> </ul> |
| <b>EAST COUNTY GANG STREET TEAM</b>                                | 55<br>arrests  | <ul style="list-style-type: none"> <li>• Seized 8 pounds of illegal drugs</li> <li>• Seized 23 firearms</li> <li>• Seized \$12,000 in cash</li> </ul>   |
| <b>EAST COUNTY REGIONAL GANG TASK FORCE</b>                        | 72<br>arrests  | <ul style="list-style-type: none"> <li>• Served 23 warrants</li> <li>• Seized 66 pounds of illegal drugs, 21 firearms and \$19,000 in cash</li> </ul>   |
| <b>HIGH INTENSITY DRUG TRAFFICKING UNIT/TACTICAL NARCOTIC TEAM</b> | 150<br>arrests | <ul style="list-style-type: none"> <li>• Served 10 state and federal search warrants</li> <li>• Seized 3,700 pounds of illegal drugs</li> <li>• Seized 9 firearms and \$143,000 in cash</li> </ul>  |
| <b>HUMAN TRAFFICKING TASK FORCE</b>                                | 109<br>arrests | <ul style="list-style-type: none"> <li>• 80 victims rescued</li> <li>• Served 93 warrants</li> <li>• 65 undercover operations</li> </ul>  |
| <b>NARCOTIC TASK FORCE</b>   | 403<br>arrests | <ul style="list-style-type: none"> <li>• Shut down 22 volatile drug labs that could destroy a city block if handled improperly</li> <li>• Seized \$2 million in assets, 187,000 pounds of illegal drugs and 97 firearms</li> <li>• Served 82 warrants and assisted 71 victims</li> </ul>  |
| <b>NORTH COUNTY REGIONAL GANG TASK FORCE</b>                       | 103<br>arrests | <ul style="list-style-type: none"> <li>• Served 141 state and federal search warrants</li> <li>• Seized 120 pounds of illegal drugs, 14 firearms, stolen goods worth \$111,000 and \$67,000 in cash</li> </ul>  |
| <b>REGIONAL AUTO THEFT TASK FORCE</b>                              | 70<br>arrests  | <ul style="list-style-type: none"> <li>• Recovered 170 stolen cars worth \$2.3 million</li> <li>• Served 71 warrants in 221 investigations</li> </ul>   |
| <b>SAN DIEGO FUGITIVE TASK FORCE</b>                               | 189<br>arrests | <ul style="list-style-type: none"> <li>• Nearly 900 criminal surveillance operations of wanted suspects</li> <li>• Recovered 3 stolen cars, seized 2 firearms and 4 pounds of illegal drugs</li> </ul>  |





# November 11, 2018 at 12:10 p.m. in Fallbrook

A deputy rushed to the intersection of Ramona Drive and Pala Road in Fallbrook after noticing smoke in the area. Deputy Meredith Covington contacted a man who was acting suspicious and leaving a location where the brush fire started.

Deputy Covington detained the man while continuing to provide updates on the rapidly growing fire to the Communication Center and firefighters.

People who live in the area prepared to evacuate as the brush fire threatened nearly three dozen homes. With Sheriff's ASTREA (helicopter) in the air and firefighters on the ground, the fire was contained to five acres.

One outbuilding was destroyed, but no one was killed or injured and no homes were destroyed. Deputy Covington displayed great calm under pressure. Despite the growing fire and looming evacuations, she took time to investigate and provide valuable safety information to her peers.



Deputy Meredith Covington

To watch a video about how the Fallbrook brush fire was quickly put out, use a QR code reader app and scan this QR code with your cell phone.







## Round The Clock Specialty Services

Critical incidents and natural disasters require a response from personnel with highly specialized training, expertise and equipment to support our patrol deputies involved in operations on the ground. These units are ready to deploy 24 hours per day.

### ASTREA

Aerial Support to Regional Agencies

Providing air support to the Sheriff's Department and partner agencies in the county since 1971.

9  
Helicopters

3,400  
Flight Hours

Patrols • Tracking • Clarifying Locations  
Safety Support • Firefighting • Observation  
Aerial View of Crime Scenes and Fire Areas  
Perspective for large-scale events  
Search and Rescue Ground Support

2,000  
missions to support  
patrol & fire calls

To watch a video about Sheriff's ASTREA,  
use a QR code reader app and scan this  
QR code with your phone.







## SED

Special Enforcement Detail

The team must meet rigorous standards of sustained physical fitness, excellent record of marksmanship and once a week of state required training to maintain spot in the unit.

# 39 members

Active Shooter Scenarios

Barricaded Suspect • Crowd or Riot Control  
Dignitary Protection • Hostage Rescue  
Serving Warrants on Violent Suspects  
Specialized Training • SWAT Standoff  
Tactical Support

Any other incident in which there's a high probability that someone may be seriously hurt due to a criminal act

# 54

high-risk warrants

# 170

tactical operations for  
investigative units & dignitary  
protections

## CNT

Crisis Negotiation Team

When violent or troubled people create a crisis, we rely on the negotiation skills of CNT Team members to resolve the situation in a way that minimizes harm. The subject often feels overwhelmed so the negotiator fosters understanding and works to save the lives of all those involved.

# 20 members

Hostage Situations  
Barricaded Subjects  
Threats of Suicide

# 73

missions

31

Annual Report  
2018  
San Diego County  
Sheriff's Department







Deputy Sean Zappia and K-9 Tomy

3,000

Calls for wanted suspects, as well as evidence and drugs searches

1,700

Pounds of Illegal Drugs Seized

\$971,000

In Cash Seized

563

Suspects Arrested

## Enhancing K-9 Capabilities

We have 31 dogs in the K-9 Unit. They are trained in protecting their deputy partners, tracking suspects, searching for evidence and detecting drugs. They also participate in community safety events. Their remarkable sense of smell helps deputies do their jobs safer and faster.

### K-9 Sniffs Out \$500,000 worth of Cocaine

February 9, 2018

Members of the Sheriff's Border Crimes Suppression Team were following an SUV on suspicion of being involved in a drug smuggling operation. The driver just crossed the border from Mexico and pulled into a garage of a townhouse in Imperial Beach. Ten minutes later, the SUV left again and parked into a lot where a deputy contacted the driver for a traffic violation. A K-9 Unit also responded to the scene.

The dog sniffed the SUV and displayed a positive alert to the back of the SUV revealing a secret compartment. This indicated illegal drugs had been present in the vehicle and the hidden chamber was used to conceal contraband. This alert was crucial in securing a search warrant for the townhouse in Imperial Beach.

Back in the rental home, deputies found 44 pounds of cocaine hidden under the floor panels of a mini-van. The drugs had a street value of \$500,000.

This case generated national attention because the driver and drug smuggler is former Major League Baseball All-Star pitcher Esteban Loaiza. He played for the Chicago White Sox, Pirates, Yankees and Dodgers among others. Loaiza initially faced state charges, but the case moved to federal court. In August of 2018, he changed his plea and admitted to possessing cocaine with intent to distribute. He was sentenced to three years in prison in March of 2019.





## Reporting for Duty

It takes a special breed to become a K-9 handler. The training is rigorous and physically demanding. You need to be able to control and carry a dog that's 100 pounds of pure muscle in emergency situations. Many try, but only a few make the cut. Even as graduates, handlers must still train every week with their K-9 partners to maintain performance standards and certifications.

In 2018, the Sheriff's K-9 Unit welcomed four new members to the team. Dan and Bono are now patrolling the streets of Vista with their handlers Deputies Joshua Ramirez and Darryl Patmon. Ty is keeping the public safe through his assignment in Valley Center with his handler Deputy Robert Harrell. In the East County, Nitro is always happy to report for duty in Ramona with his handler Deputy Jovonni Silva.

To watch a news story featuring the newest members of the K-9 Unit, use a QR code reader app and scan this QR code with your cell phone.



Deputy Joshua Ramirez  
and K-9 Dan



## December 11, 2018 at 12:41 a.m. in San Marcos

It was a chilly evening. Deputy Amanda Johnson and her partner received a call to investigate a suspicious car parked in the 100 block of Knoll Road. They were told a woman kept going in and out of a restroom

with her children at a gas station. What they found was a family in need. The parents and their four children, all under the age of seven, were living in their car because the father's paycheck was delayed. Deputy Johnson and her partner took the family to a nearby hotel and used their own money to get the family a room for the night, so they had a place to stay until the father's pay check cleared in the morning. They also informed the family of social services that could offer assistance. This incredible act of kindness by both deputies is at the core of our mission as an agency: service. They weren't concerned about getting the credit or publicity. They just wanted to help. Community Policing is about mutual understanding and building relations. The compassion, generosity and empathy of Deputy Johnson and her partner show we all can make a difference in our communities.



Deputy Amanda Johnson



Annual Report  
2018  
San Diego County  
Sheriff's Department





# Always Ready

## Emergency Planning

We are responsible for preparing and training Sheriff's Department employees to respond to critical incidents, natural disasters and terrorist attacks. We work closely with local, state and federal agencies to provide for your safety during a large-scale emergency or disaster.

Emergency Planning coordinated the response of deputies and volunteers on the ground for evacuations, traffic control, security patrols and repopulation of evacuated areas during the West and Pasqual Fires.



### West Fire

Triple digit temperatures baked the region in 2018. For reasons still unknown, a fire ignited near Willows Road and Alpine Boulevard along I-8 on July 6th. Strong winds quickly blew embers down a canyon into a mobile home park. Five days later, 56 homes and structures were destroyed.



Photo courtesy of Richard Eaton

### Pasqual Fire

North County had a close call when a wildfire erupted on San Pasqual Valley Road west of Ramona on July 27th. The fast-moving flames threatened hundreds of homes near the San Diego Zoo Safari Park. The fire also lasted for five days, but fortunately the 365-acre wildfire did not destroy any home or structure.

### Training Exercise

We protect the public's right to free speech and assembly. We encourage the peaceful gathering of people.

When a crowd becomes unruly, violence can escalate and a riot can erupt. It is critical to balance managing crowds and maintaining deputy safety. In July of 2018, deputies took part in anti-riot drills to maintain their skills and help them deal with public disturbances. They were confronted by role-players in realistic riot scenarios.

This training came with the understanding that deputies also need to work on building relationships with the people they are sworn to serve and protect. Stations and substations must coordinate with protest organizers prior to an event. Maintaining dialogue throughout the event helps minimize conflict. As part of our community policing efforts, deputies are encouraged to walk the crowd, mingle, shake people's hands, ask them how they are doing, have a conversation – even if it means listening to opposing opinions and suggestions.



## SEARCH AND RESCUE

181 volunteers

22,000

volunteer hours

25

missions

It was the deadliest and most destructive wildfire in California history. The Camp Fire burned for nearly a month north of Sacramento. It ravaged an area about the size of Indianapolis and most heartbreaking of all, the inferno killed 86 people. When Butte County asked for help so it can give its first responders a break, Sheriff's Search and Rescue (SAR) Volunteers did not hesitate. It was a grim mission to search for something no one wants to find: bodies and bones. Sheriff's SAR Volunteers had the challenging task of sifting through hot spots, ash and hazardous debris for any human remains. They had to move slowly through each location and sift through the debris to avoid leaving anything behind. As they searched, anxious family members waited for every bit of information about loved ones. SAR Volunteers selflessly contributed their time in this treacherous and emotional recovery effort. This also shows the San Diego County Sheriff's Department is a collaborative partner for any agency in California needing assistance in the event of a natural disaster.







# RESPECT Project

Inspiring Change and Making Connections

Two deputies with the San Marcos Sheriff's Station are making a dramatic difference in the North County by changing how teenagers view law enforcement.

"I personally did not like cops. I did not wanna be next to them, but cops are just like us. They're human beings. If we're in a bad situation, we're gonna call them for help. I see Dustin and Todd as my older brothers."

Gabriel Arzola was referring to Deputies Dustin Nelson and Todd Baker and the impact they've had on his life to help him make positive choices at home and school. Arzola is a graduate of the RESPECT Project.

**RESPECT stands for Responsibility, Ethics, Service, Perseverance, Education, Courage and Trustworthiness.**

The after-school program has been inspiring change and making connections in the community since 2014.

Once a week for four months, deputies and the students meet at the Boys and Girls Club of

San Marcos to play sports and share meals.

Deputies Nelson and Baker mentor students having issues at home, at school, on probation or heading in that direction. They also surround the teens with community resources, social services, job training programs and connect them to employment opportunities so they can plan for their future.

## THE IMPACT OF MENTORING

Who helped you get to where you are today? Ask any successful person this question and you'll likely hear about a mentor. Perhaps a teacher, a coach, a neighbor, a manager, supervisor or extended family member. Someone who believed in them.

Graduates of the RESPECT Project credit Deputies Nelson and Baker for cheering them on or showing them the way. Students say the program provided an environment where no one judged them. Deputies Nelson and Baker made them feel welcome regardless of their situation.

Guest speakers also emphasized messages of empowerment: They are worthy of this opportunity. They have what it takes to succeed.

The program is unique because parents are involved from day one. Deputy Nelson says, "The RESPECT

36

Annual Report  
2018  
San Diego County  
Sheriff's Department



Project is a little bit different in that we interview kids at school, we go out to their house, we might visit their sports events or do things with them during the week, take them to birthday events and ice cream, things like that. It gives them a chance to see us in a normal light and we're not always in uniform, we're not always enforcing the law, but we really do care about the youth in our community."

Dustin and Todd's dedication made an impact with the kids. No matter how hopeless someone might feel, deputies never looked at them as a problem. They were people with untapped potential. Someone who mattered. This created a spark paving the way for a transformation.

The program enhances participants' self-esteem, improves behavior at home and at school, as well as creates stronger relationships with parents, teachers and friends. Even more, it enables students to stand up against the toxic influences of a gang lifestyle.

It makes them visualize and persevere for an alternate future. That's why college preparation is also part of the RESPECT Program. Deputies also offer continued support and long-term friendships even after students graduate from the program.



That's the impact of mentoring. It has the power to change the trajectory of someone's life by creating pathways to opportunity.

## COMMUNITY PARTNERSHIPS

It is no surprise the RESPECT Project is receiving accolades for its uplifting program. In 2018, San Diego County Crime Stoppers and the Superior Court of California's Juvenile Justice Commission recognized the RESPECT Project for inspiring change and making connections with our youth. The awards also credited them for establishing community trust which is crucial in law enforcement

to prevent crime and resolve situations involving our youth.

Building a safer community takes vision and collaboration. The RESPECT Project helps our next generation prepare to take the wheel. Deputies Nelson and Baker are catalysts for growth. They are making an impact in the community by giving their time. They

invest in the future of participants by nurturing their inner strength and gifts. RESPECT Participants then begin to grow in character and aspirations allowing them to thrive and contribute to their community.

37

Annual Report  
2018  
San Diego County  
Sheriff's Department

"It makes them more productive citizens. It makes our county safer. It just makes this a better place to live. It's all about changing lives and helping people. If we can get these kids to look at a deputy in a different perspective, that can change their life. It shows deputies respect the communities, we're serving these communities, we're in this together." – Sheriff Bill Gore

## WHERE HOPE AND OPPORTUNITY MEETS

Sheriff Gore supports the transformative power of the RESPECT Project in enriching our communities. To widen the reach of the program, it will soon have its own facility in San Marcos.

There is a plan in the works to renovate an existing county building to meet the program's growing needs. When RESPECT Project classes are not in session, this new space will give students a safe place to hang out after school.

### Future RESPECT Project Headquarters

**151 East Carmel Street, San Marcos**

**COST:** \$600,000

**FEATURES:** Ball Wall • Half-Court Basketball • Counseling Room • Computer Lab  
CrossFit Workout Area • Food Pantry • Foosball • Pool Table • Probation Services  
Music Instruments • Social Services • Table Tennis • Video Games  
Washer/Dryer Room

**WEBSITE:** [sdsheriff.net/respectproject](http://sdsheriff.net/respectproject)

To watch a video about the RESPECT Project, use a QR Code reader app and scan this QR Code with your cell phone.



38

Annual Report  
2018  
San Diego County  
Sheriff's Department





# Students Speaking Out

You might think it's funny, but no one is laughing. Making hoax threats to target people at schools and other public places is a serious crime. It wastes limited law enforcement resources, takes away emergency help to those who really need it and puts first responders in unnecessary danger. Hoax threats also costs taxpayers a lot of money.

Issuing a threat – even over social media, via text message, or through email – is a federal crime. You face suspension, expulsion, arrest and a felony record. School threats are not a joke. A few seconds of a thoughtless remark can lead to a lifetime of consequences. **#ThinkBeforeYouPost**.

In 2018, there were 24 school shootings with injuries or deaths in the United States. Here in San Diego County, the Sheriff's Department responded to 46 threats against schools in our jurisdictions last year. Some of these threats ended up being false.

It is important to note there are 16 school resource deputies within the jurisdiction of the Sheriff's Department to respond to any possible threat. Deputies also take part in active shooter trainings at schools throughout the year. They work with students, faculty and the community during these simulated drills to know what to do in the event of these kinds of emergencies.

Whether a threat is real or fake, the Sheriff's Department is proud of its partnership with San Diego County Crime Stoppers, a community-based, non-profit organization, to spread the word about an important resource available to students, parents and faculty to report anything suspicious.

Since 2010, the Students Speaking Out program has helped solve hundreds of crimes at schools across San Diego County.

In 2018, Sheriff's Deputy and Crime Stoppers Liaison Adriana Uribe spoke to students and staff in school districts across the county to explain how Students Speaking Out works. Some schools even



make sure this information is handy on students' school identification cards and on posters placed throughout campus. An anonymous app was also installed on laptops and other devices such as tablets. To date, the program has been introduced to more than 150 schools in the region.

It is crucial we empower our students to help make their campus safer. Students Speaking Out helps them accomplish this by giving them several ways to anonymously report any school threat to law enforcement.

The Sheriff's Department and school districts take every threat seriously. Nothing can be dismissed or ignored. We want to remind students that if they hear any threats of violence or even potential violence, they can always approach our school resource deputies or call:

## Students Speaking Out Hotline

**(888) 580-8477 | [StudentsSpeakingOut.org](https://StudentsSpeakingOut.org)**

Download the App to your phone for access

iTunes



Android



To watch a video on the Student Speaking Out program, use a QR code reader and scan this QR code with your cell phone.



# Detention Services

The Sheriff's Detention Services Bureau oversees San Diego County's eight jail facilities, as well as numerous support services for inmates. With more than 5,000 inmates in custody at any given time, the County's jail system is considered one of the largest in the United States.



40

Annual Report  
2018  
San Diego County  
Sheriff's Department

Scan the QR Code with your phone to learn  
about the Detention Services Bureau.



[sdsheriff.net/jails](https://sdsheriff.net/jails)



1,624

Enrolled in Alternative  
Custody Programs

81,230

Bookings

81,074

Releases

140,711

Social & Professional Visits

199,000

Inmates Transported  
Throughout County & State

8.7 million

Meals Served at  
County Facilities









## Removing Barriers to Opportunity

### Reentry Services Division

Sheriff's Detention Services Bureau utilizes a **modern policing approach** in operating its facilities. The **focus now is on reducing the likelihood of an inmate returning to custody** for committing a new crime. This new philosophy led to the creation of the Reentry Services Division.

This team facilitates programs designed to help inmates with a successful transition to the community after they are released. Improving reentry is a critical component of public safety. This is not about coddling people convicted of committing crimes. It is better for these men and women to be prepared to rejoin society so that **future crimes can be avoided and future victims are spared.**

42

Annual Report  
2018  
San Diego County  
Sheriff's Department

"When we started this in 2011, a lot of people were crossing their arms. They said inmates should sit in their cells and stare at walls for the rest of their lives. People need to understand everyone in our jails will be your neighbor someday. Did they make mistakes? Absolutely! Should they have a chance to change? Absolutely. It is important these people are given the chance to thrive in the outside world. It makes it safer for everyone when they reenter our communities with the tools they need to become good citizens." – Sheriff Bill Gore



THINKING FOR A CHANGE

Sheriff's Reentry Services focuses on creating a plan for an inmate's reentry into the community by encouraging them to attend workshops. We currently partner with community organizations, volunteers and faith-based groups to offer rehabilitation, educational, vocational training, counseling and wellness programs in our eight detention facilities.

We don't believe in any type of criminal activity, but we believe in second chances. For those who really want to make a change, we must do all we can so they are less likely to return to our facilities. Our reentry programs provide participants an opportunity to change their thinking, their lives and their place in society in the future. We want them to recognize what's influencing their behavior and work through the problems that landed them inside. The message is not to allow bad experiences to govern their choices for the rest of their lives. We want them to learn to be good citizens and feel good about it.

Here's a look at our reentry programs. They help participants unlock their potential so they see a life filled with possibilities instead of roadblocks:

| EDUCATION                    | VOCATIONAL                 | WELLNESS                | PSYCHO-SOCIAL                  |
|------------------------------|----------------------------|-------------------------|--------------------------------|
| Computer Literacy            | Air Conditioning Repair    | Book Club               | Anger Management               |
| College Classes              | Baking Program             | Career Planning         | Communication Skills           |
| English as a Second Language | Barista Program            | Creative Art            | Child Support                  |
| High School Diploma          | Bicycle Repair Program     | Faith-Based Services    | Domestic Violence              |
|                              | Commercial Laundry         | Family Relations        | Healing Trauma                 |
|                              | Construction Trades        | Financial Planning      | Healthy Relationships          |
|                              | Culinary Arts              | Job Center              | Job Readiness                  |
|                              | Food Handler's Certificate | Journaling              | Parenting                      |
|                              | Industrial Sewing          | Meditation              | Reading Legacies               |
|                              | Janitorial Trades          | Music Program           | Relapse Prevention             |
|                              | Landscaping                | Theater Workshop        | Social Skills                  |
|                              | Maintenance                | Veterans Services       | Stress Management              |
|                              | Print Shop                 | Veterans Moving Forward | Post-Traumatic Stress Disorder |
|                              | Welding                    | Yoga                    | Trauma Art                     |

This is what modern policing and community partnership is all about: holding offenders accountable for their actions while instituting effective policies that will produce outcomes taxpayers deserve – **safer communities.**



“Never deprive someone of hope; it might be all they have.”  
– H. Jackson Brown, Jr.

## Reading Legacies

### Building Stronger Families

When parents go to jail, the lives of children are drastically changed through no fault of their own. It can be overwhelming to lose a parent's presence unexpectedly. Rebuilding that relationship is critical to restoring stronger family ties once parents are released.

Rehearsing and reading aloud also improves the participants' literacy skills. Reading Legacies provides the free selection of books, recording equipment, DVDs, mailing envelopes and postage. Since the program started in 2001, Reading Legacies has reached nearly 8,000 parents and more than

15,000 children with the recorded book program.

"Maintaining a connection while incarcerated is everything. It's crucial because you don't want to be released and be a stranger to your kids again. This is keeping daddy fresh in their minds. This allows them to hear my voice and to see my antics that makes daddy, daddy." – Kory Russell  
Reading Legacies Graduate



We aim to nurture and strengthen family connections during this difficult time through a partnership with Reading Legacies. The non-profit group visits five county jails to record parents reading bed time stories to their children. The book and DVD recording with a special message from the loved one is then mailed to the child who can watch it anytime they miss mommy or daddy. This gift of togetherness reassures the children their parents still love them dearly.

"This is the opportunity for the child to feel loved and that is the fundamental need of any child no matter what your dad or mom did."  
– Betty J. Mohlenbrock  
Reading Legacies President



To watch a heartwarming story about the Reading Legacies program, use a QR code reader app and scan this QR code with your cell phone.







## DMV I.D.s

### Pathways to Success

It's a piece of plastic we often take for granted, but for newly released inmates it could open a lot of doors. Having a state-issued identification card or Department of Motor Vehicles (DMV) I.D. symbolizes hope and the start of a new life. It can mean stable housing, a job, access to social services, educational opportunities, treatment programs, healthcare, transportation, banking and more.

Many inmates may not be able to find the necessary documentation required to obtain a new I.D. They are left scrambling to navigate a system without a way to prove they are who they claim to be. As they struggle to provide for themselves or their families, they start returning to the patterns that got them in trouble with the law.

To stop this cycle of arrest, detention, release and re-arrest, the Sheriff's Department partnered with the DMV in 2015. Every week, counselors assist participants with completing paperwork to be submitted to the DMV. It's all accessible and convenient for inmates in eight facilities to set them up for success. Having an I.D. when they step out of the facility will speed up the process of applying for employment, housing, continued therapy and public assistance.

## Success Inside and Out

### Striving to be Better

Women at the Las Colinas Detention and Reentry Facility in Santee are exploring ways to transition from living behind bars to becoming productive community members. Six months prior to their release, the National Association of Women Judges holds a workshop to help the women transition back into society. The one-day workshop is held once a year and is tailored for the women to have a clear plan to stay out of custody. It covers a variety of topics such as money matters from repairing credit, budgeting, avoiding debt and pay day loan pitfalls to paying bills. It also addresses housing, transportation, substance abuse counseling resources, parenting training and reconnecting with children, stress management, self-esteem, healthy relationships, job search, human trafficking, educational opportunities and programs to successfully complete probation.

**To learn more on how the Success Inside and Out Program is helping those about to be released plan for the road ahead, use a QR code reader app and scan this QR code with your cell phone.**



45

Annual Report  
2018  
San Diego County  
Sheriff's Department

- 1,888 DMV I.D.s issued since program started in 2015
- 772 DMV I.D.s issued in 2018





To watch a news feature about the Fresh Start Farm Stand, use a QR code reader app and scan this QR code with your cell phone.



## Fresh Start Farms

### Cultivating Rehabilitation

There is something transformative about being with nature. It inspires, it calms and it is therapeutic. Just as trees grow; the seeds of change are thriving for a job training program at our two reentry facilities. Produce, herbs, flowers and plants grown at greenhouses at East Mesa Reentry and Las Colinas Detention and Reentry Facilities were showcased for the first time in October of 2018. It was called the Fresh Start Farms to signify the blossoming new chapter in the job training program. The market setting provided participants the opportunity to learn about event planning, managing a vendor stand, presentation, inventory and getting accustomed to talking to people as customers in a fast-paced business environment.



The Community Involved Vocational Inmate Crew Services (CIVICS) Program is a partnership between the Sheriff's Department and County Parks and Recreation. Inmate workers perform tasks such as landscaping, cleaning county parks, trails, canals or ditches, clearing vegetation, creating fire buffer zones, as well as trimming and cutting hazardous trees.

Participants receive hands-on instruction from Grossmont Adult School in horticulture, landscape maintenance, greenhouse operations, organic land care, hardscaping, nursery management, carpentry/ wood working, irrigation and other green industry skill sets, as well as job preparedness workshops.

The program started in July 2014 to help inmates develop skills and work habits needed to secure employment after their release.



## Architectural Digest Magazine

### Making an Impact

The Las Colinas Detention and Reentry Facility in Santee received accolades for its progressive design in Architectural Digest Magazine.

Published in May of 2018, the magazine hailed Las Colinas as “the finest example of compassionate American jail design.”

Las Colinas was designed with rehabilitation as a priority. The goal is to resemble life on the outside to help inmates adjust more quickly upon release. It has a college campus setting to foster interaction between deputies and inmates. Housing units look like dormitories. Instead of an enclosed environment, there is plenty of natural light and outdoor space. Careful consideration was given in choosing soft colors and materials that have been shown to reduce anger, stress, sadness and depression.

The award-winning design of Las Colinas is changing the way jails are being built all over the country.

**To watch a video about the innovative architectural design of the Las Colinas Detention and Reentry Facility, use a QR code reader app and scan this QR code with your cell phone.**



## Pretrial Services Unit

The Sheriff's Department works with the District Attorney's Office, County Public Defender Office and the Superior Court of California on the Pretrial Services Unit (PTS). It was created in 2016 with staff from the Sheriff's Inmate Processing Division, Jail Population Management Unit and Reentry Services Division.

The goal is to assess the risk of an individual to determine if the person will show up for court hearings and the likelihood of the person committing a new crime. The information is given to a judge who will determine if a person can be released. PTS also provides supervision for each person released to the community using GPS monitoring, drug testing and compliance checks. In 2018, 636 people were supervised by the Pretrial Services Unit. Of those supervised individuals, 96% were not charged with a new crime during pretrial supervision.







# Ambassadors For Change

## EAST MESA REENTRY FACILITY

- 342 inmates received employment services in partnership with job readiness groups **Second Chance** and **Workforce Partnership**
- 110 graduated from the **Culinary Arts Program** in collaboration with the Grossmont Adult School. Graduates were also connected with the National Restaurant Association for job opportunities for easier transition into our communities
- 294 inmates took part in a class called **Thinking for a Change**. The sessions helped participants recognize when their thoughts and feelings were leading them to break the law or hurt someone else. They also learned important life skills such as taking responsibility for one's actions and being more thoughtful in their choices

## SOUTH BAY DETENTION FACILITY

- Trained inmates in the **Food Handler Card** certificate program. Graduates complete a basic course in food safety so they learn industry practices involved in the preparation, handling, serving, storing and displaying of food. Topics such as contamination, cross contamination, temperature control, personal hygiene, sanitizing and pests are also covered to reduce the potential for foodborne illness
- Finding second chances in the hospitality industry through the **ServSafe Certification**. Having the certification makes the graduates more attractive to future employers once they are released and looking for work





## GEORGE BAILEY DETENTION FACILITY

- Offered reentry services in partnership with **Healthy Relationships California** and **National Conflict Resolution Center (NCRC)**. Group sessions focused on managing emotions, tools for communicating more effectively and better understanding the effects of stress on family members during separation
- Broadened a program to help improve the socialization skills of inmates. They teach inmates appropriate ways to deal with people by role playing scenarios they might encounter after release and the best ways to respond

## LAS COLINAS DETENTION AND REENTRY FACILITY

- Collaborated with the **Old Globe Theater** for a fourth year of Shakespeare theater performances at the facility. Theater workshops also fosters tolerance and opportunities for self-discovery and reflection
- Enhanced services provided to women who identified themselves as victims of human trafficking by connecting them with community groups such as **North County Lifeline, Freedom from Exploitation and Free to Thrive**. 90 women received education, legal and support services prior to their release
- Cultivated workshops and book clubs in ongoing partnership with the **National Association of Women Judges** for inmates who have six months or less in their sentence to prepare for their return to the community
- Customized a recruitment fair inside the facility in collaboration with the California Department of Forestry and Fire Protection (CAL Fire). The fire camp program allows low-level offenders to complete serving their time outside of the facility as support crews to back up professional firefighters during wildfires all over the state



49

Annual Report  
2018  
San Diego County  
Sheriff's Department





## SAN DIEGO CENTRAL JAIL

- Teamed up with the **California Prison Industry Authority (CALPIA)** to offer a **Healthcare Services Assistant Training (HSAT)** program
  - Participants learn about comprehensive cleaning services that meets all federal and state healthcare and environmental standards
  - Training includes best practices in preventing spread of contagious diseases, infectious waste, handling of hazardous waste, protective equipment, chemical waste and more
  - Graduates of the program can be eligible for entry-level positions in hospitals, laboratories, clinics, pharmacies, hotels and offices



## ROCK MOUNTAIN DETENTION FACILITY

- Accelerated preparations to transition the building in Otay Mesa for opening in late 2020. Painting, electrical and plumbing work were completed in 2018. Fire alarm, security, heating and air conditioning will be part of the renovations this year
- The facility will have a Culinary Arts job training program. It is a six-month program that will teach students about menu planning, purchasing, human resources, food presentation, serving and customer service

50

Annual Report  
2018  
San Diego County  
Sheriff's Department



## VISTA DETENTION FACILITY

- Provided higher education in partnership with Palomar College with college courses such as Sociology, Speech, Spanish, Interpersonal Communications and English
- **Veterans Moving Forward (VMF)**
  - Recognized as a pioneering program in collaboration with **Veterans Affairs** to provide services to inmates. Groundbreaking veteran only housing unit was created in 2013 so participants can draw on shared military culture
  - Community partners immerse participants into a full day of classes from anger management to creative writing, career planning, meditation, yoga, stress management, journaling, communication skills, domestic violence, family relations, parenting, counseling, substance abuse, finances and more
  - In 2018, the **San Diego County Association of Governments (SANDAG)** published an evaluation showing Veterans Moving Forward really works. Evaluators conducted interviews, surveys and follow ups with inmates, volunteers and staff. They also listened during the program sessions and tracked the services being provided. Those in the VMF module were significantly less likely to return to jail within a year following release.

"VMF showed me that it's never too late for a person that committed a crime to change and live a normal life. If you plan on staying out of jail, this program will give you the tools to do so. It doesn't just change lives, it saves them."

– VMF Participant

51



## RIGHT PLACE RIGHT TIME

# March 25, 2018 at 1:00 p.m. in University Heights

There was a commotion at the intersection of Adams Avenue and Mission Cliff Drive. People running on a trail were calling out to a man who slipped and fell 100-feet down a canyon. Deputy

Charles Schioldager was

off duty and in the area. He grabbed his medical bag and maneuvered his way down the very steep ravine. He found the man unconscious, bleeding with a head injury wedged between a sewage pipe and boulders. Deputy Schioldager rendered first aid to stop the bleeding until firefighters arrived in a helicopter to hoist the man out of the canyon. Firefighters said it was a complicated rescue and commended Deputy Schioldager with risking his life to help save the man. His medical kit, training and efforts to stop the bleeding made all the difference in increasing the man's chance for survival. Deputy Schioldager works at the George Bailey Detention Facility. His remarkable actions that day put his own life at risk. The department is fortunate to have him serving our communities as a Deputy Sheriff.



Deputy Charles Schioldager

52

Annual Report  
2018  
San Diego County  
Sheriff's Department

**Deputy Schioldager's story of bravery was featured in a news story. To watch the video, use a QR code reader app and scan this QR code with your cell phone.**



## Going The Extra Mile

### County Parole And Alternative Custody Unit (CPAC)

Diligent follow-up investigation and use of modern policing tactics turned a compliance check into felony case. CPAC Deputies were visiting the home of a man with a GPS monitor to ensure he was following the conditions of his release. Deputies found a stolen gun and a face mask that may have been used in a robbery. Deputies also traced calls he made while he was in jail which led the man to quickly admit to his crime in court. It is illegal for convicted felons to possess weapons. He is facing up to seven years in prison.

Modern policing techniques were also utilized when an offender wearing a GPS monitor committed a crime in Carlsbad. CPAC Deputies tracked the offender from the North County to Riverside County. They relayed the exact location of the offender to five different agencies and an arrest was made without incident.

CPAC Deputies meet twice a year with 45 other agencies and vendors at the California Electronic Monitoring Association (CEMA) to exchange ideas, discuss best practices and learn about new technology relating to alternative custody and electronic monitoring.



## Detention Investigations Unit

The Mail Processing Center (MPC) opened at the Las Colinas Detention and Reentry Facility in Santee. From this central location, eight deputies are tasked with handling all incoming mail for all eight detention facilities. Deputies on this team were provided with special training and equipment to safely and thoroughly carry out the task of mail inspection and sorting.

Detention Investigations Unit (DIU) Detectives also collaborate with MPC Deputies to track suspected offenders resulting in successful investigations which both lead to arrests in the community and additional charges for suspects already in custody.

# 2,800+

Cases Handled in 2018

# 86

Mail/Packages with  
Drugs Intercepted

# 49%

Drop from 2017







# Setting The Standard

## Partnering for Mental Health Solutions

A focus for Detention Services Bureau in 2018 and beyond is suicide prevention. We did this by building a higher level of care, implementing suicide awareness and prevention protocols along with enhanced mental health services.

- 12 new Mental Health Clinicians, 15 additional positions funded and ready to be filled
- Liberty Healthcare now provides psychiatrists, psychologists, psychiatric nurse practitioners onsite
- 305 deputies went through mental health training
- Enhanced Inmate Safety Program (ISP) to heighten staff's awareness and protocols when identifying individuals who show potential of self-harming or harming others

### **IN-SERVICE TRAINING UNIT, MEDICAL SERVICES DIVISION, JAIL POPULATION MANAGEMENT UNIT**

- Launched training course on suicide detection and prevention. The goal is for 490 sworn and professional staff who have contact with inmates to complete this course in 2019 with continued training in coming years until the course requirements are met for all staff. This course is certified by the Board of State and Community Corrections, which establishes training standards for detention facilities in California
- Collaborative training program on Lesbian, Gay, Bisexual, Transgender, Queer and/or Questioning (LGBTQ+) issues. Participants were provided an understanding of LGBTQ+ identities, basic terms, vocabulary, as well as distinction between sexual orientation, gender identity and expressions

54

Annual Report  
2018  
San Diego County  
Sheriff's Department

"Our role is to give them the skills and the abilities to be successful when they leave our facilities. It's about making them valuable members of our communities. We have to realize, they are returning to our communities. To me it's a common sense approach to rehabilitation." – Sheriff Bill Gore



Community partners included the San Diego LGBT Pride, San Diego LGBT Community Center and San Diego History Center

- Expanded treatment strategies to prevent the spread of diseases in our facilities and in our communities. Administered nearly 11,000 hepatitis A immunizations. There have been no hepatitis A deaths in our jails

- The input of mental health clinicians, medical staff, sworn personnel and professional staff are taken into consideration when determining a case plan, housing and mental health services for an inmate

## RIGHT PLACE RIGHT TIME

### April 26, 2018 at 2:30 p.m. in Webster

A pickup and a car collided on northbound I-805 near Home Avenue in the Webster area of San Diego. The car flipped over trapping the driver inside. There was a risk the car could catch fire. Out of nowhere, two deputies from the Sheriff's Transportation Unit came rushing from the other side of the freeway to help. Deputies Charles

De Salme and Roberto Rubio dodged freeway traffic to bring a fire extinguisher to the roll over crash site. Along with two nurses who also stopped to help, they pulled the driver out, rendered first aid and helped with traffic control until paramedics and the California Highway Patrol (CHP) arrived on scene. Deputies De Salme and Rubio were on their way to pick up inmates at the South Bay Detention Facility when they saw the crash. Without any passengers on board the bus, they offered any assistance they could to the crash victim at great risk to their own safety with cars zipping by them at nearly 100-miles per hour on the freeway. Their dedication to go above and beyond the call of duty demonstrates their genuine commitment in providing the best public safety service.

55

Annual Report  
2018  
San Diego County  
Sheriff's Department

Watch a video featuring this freeway rescue. Use a QR code reader app and scan this QR code with your cell phone.



Deputies Charles De Salme & Roberto Rubio

# Court Services

The Sheriff's Court Services Bureau provides security to San Diego County's seven court facilities. The San Diego Superior Court is the second largest system in the state and the third largest in the nation. The public uses the bureau's services for civil processes and court orders.



56

Annual Report  
2018  
San Diego County  
Sheriff's Department

[sdsheriff.net/courts](http://sdsheriff.net/courts)



## Security

3 Million

Visitors Screened

44,000

Weapons Confiscated

463,000

Court Case Filings Managed

## Investigations

551

Extraditions

59

Threats Against Court  
Members Investigated

## Warrants

1,500

Arrests

2,000

Warrants Cleared

11,200

Restraining Orders Served

3,200

Eviction Notices Served

## Revenue

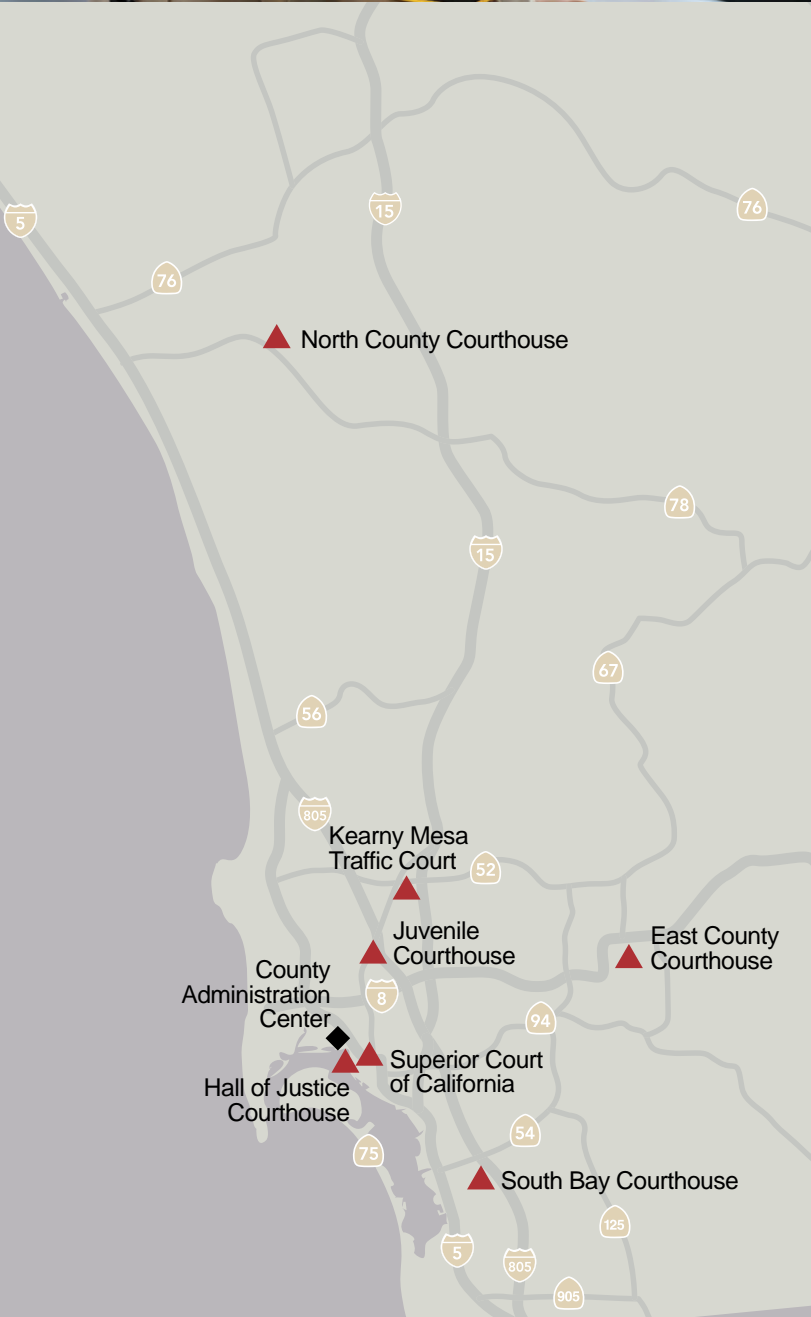
\$13 million

In Fees and Collections Processed

\$2 million

Revenue from Processing Summons,  
Claims, Property Levies and Sales,  
Evictions and Restraining Orders







# County Administration Center and Waterfront Park

It is one of the busiest county facilities in San Diego. Sheriff's Court Services Bureau oversees security for the County Administration Center (CAC) and Waterfront Park located along the Embarcadero.

Deputies staff security stations at each of the County Administration Center's three entrances. In 2018, the Sheriff's Contracts Division negotiated the purchase of new x-ray machines and metal detectors for the CAC. These machines are similar to the ones used by deputies at county court facilities. It's an investment that will allow the Sheriff's Department to keep providing the highest quality public safety service.



Since the opening of Waterfront Park in 2014, it has become one of San Diego County's most popular destinations. Dozens of events were held at Waterfront Park ranging from concerts to free speech rallies. Sheriff's Deputies with the Waterfront Enforcement Team (WET) are responsible for security in and around the park. Besides responding to all calls for service, deputies also interact with park visitors enjoying the fountain and playground areas. Positive community outreach is essential to maintaining the public's trust and respect.

58

Annual Report  
2018  
San Diego County  
Sheriff's Department









# Our Mission

We provide the highest quality public safety services in an effort to make San Diego the safest urban county in the nation.



# Our Organizational Vision

We earn the respect and the confidence of the public as a professional public safety organization. We are innovative and responsive to the needs of those we serve and work in partnership with our communities. We attract and retain highly competent and diverse employees.

## OUR CORE VALUES

### HONESTY

We are truthful in our words and in our actions.

### INTEGRITY

As people of character and principle, we do what is right, even when no one is looking.

### LOYALTY

We are loyal to our department and our profession and committed to protecting the quality of life in the communities we serve.

### TRUST

We are confident in the integrity, the ability and the good character of our colleagues.

### RESPECT

We treat everyone with dignity, honoring the rights of all individuals.

### FAIRNESS

We are just and impartial in all of our interactions. Our decisions are made without personal favoritism.

### DIVERSITY

We embrace the strength in the diversity of our employees and our communities.



Annual Report  
2018  
San Diego County  
Sheriff's Department



# Our People

## Commitment To Excellence

5,430

Employees

2,564

Deputies

1,723

Professional Staff

1,143

Temporary Workers

Watch the video Put a Star in your Future.  
Use a QR code reader app and scan this  
QR code with your cell phone.







7,700

Applications for  
Sworn Positions

220

New Deputies

1,000

Interviews for  
Professional Staff

128

New Employees

## Recruiting The Best

To ensure our high quality of service, we continue to attract and retain a skilled workforce that is reflective of our diverse community and addresses community growth. Our recruiting initiatives showcase the wide variety of job opportunities within our agency and our recruiting events are designed to inspire a career in law enforcement.

- Sheriff's Recruiters appeared at major recruiting events held at universities/colleges, career fairs and community events across San Diego County and Southern California
- Participated in the September 2018 Miramar Air Show which attracted nearly half a million people
- To reach a larger candidate pool, the Sheriff's Department began partnering with KUSI News on monthly recruiting segments airing during morning and evening newscasts





# Superior Customer Service

# 752,475

Total Phone Calls in 2018  
(2,062 per day)

# 291,424

Emergency 9-1-1 Calls  
(798 per day)

# 461,475

Admin/Alarm Calls  
(1,264 per day)



## COMMUNICATIONS CENTER

It takes special strength to be the voice of calm when lives are on the line. Every day, Sheriff's 9-1-1 Dispatchers stay on the line with callers until help arrives. With more than 2,000 calls that come into the Sheriff's Communication Center 24 hours per day, they are often answered in 15 seconds or less.

Sheriff's Dispatchers routinely recruits for open positions. They attend job fairs looking for qualified candidates. For more information, visit [joinsdsheriff.net](http://joinsdsheriff.net)

Watch a video about dispatcher careers. Use a QR code reader app and scan this QR code with your cell phone.



## RECORDS AND IDENTIFICATION

- Processed nearly 74,000 criminal history and crime report requests
- Entered/cleared nearly 148,000 warrants of arrest and protective service orders
- Processed nearly 126,000 fingerprint cards into a database of known and unknown prints

## LICENSING

- Served 11,000 customers in 2018
- Collected Revenues of \$700,000
- Issued 2,065 active Concealed Weapons Licenses to San Diego County residents
- Provided fingerprinting services and issued police clearance letters

63

Annual Report  
2018  
San Diego County  
Sheriff's Department



# Fiscal Responsibility

## Budget

\$902.6 Million

### Provided Funding for

- 24/7 mental health services at county jails
- Increased staffing for Sheriff's RESPECT mentoring program
- Support of the Sheriff and Regional Communications System (RCS)

## Financial Services

### Processed

- \$102 million of vendor invoices
- \$463 million worth of bail bonds

### Accounted for

- \$4 million inmate deposits made through kiosks

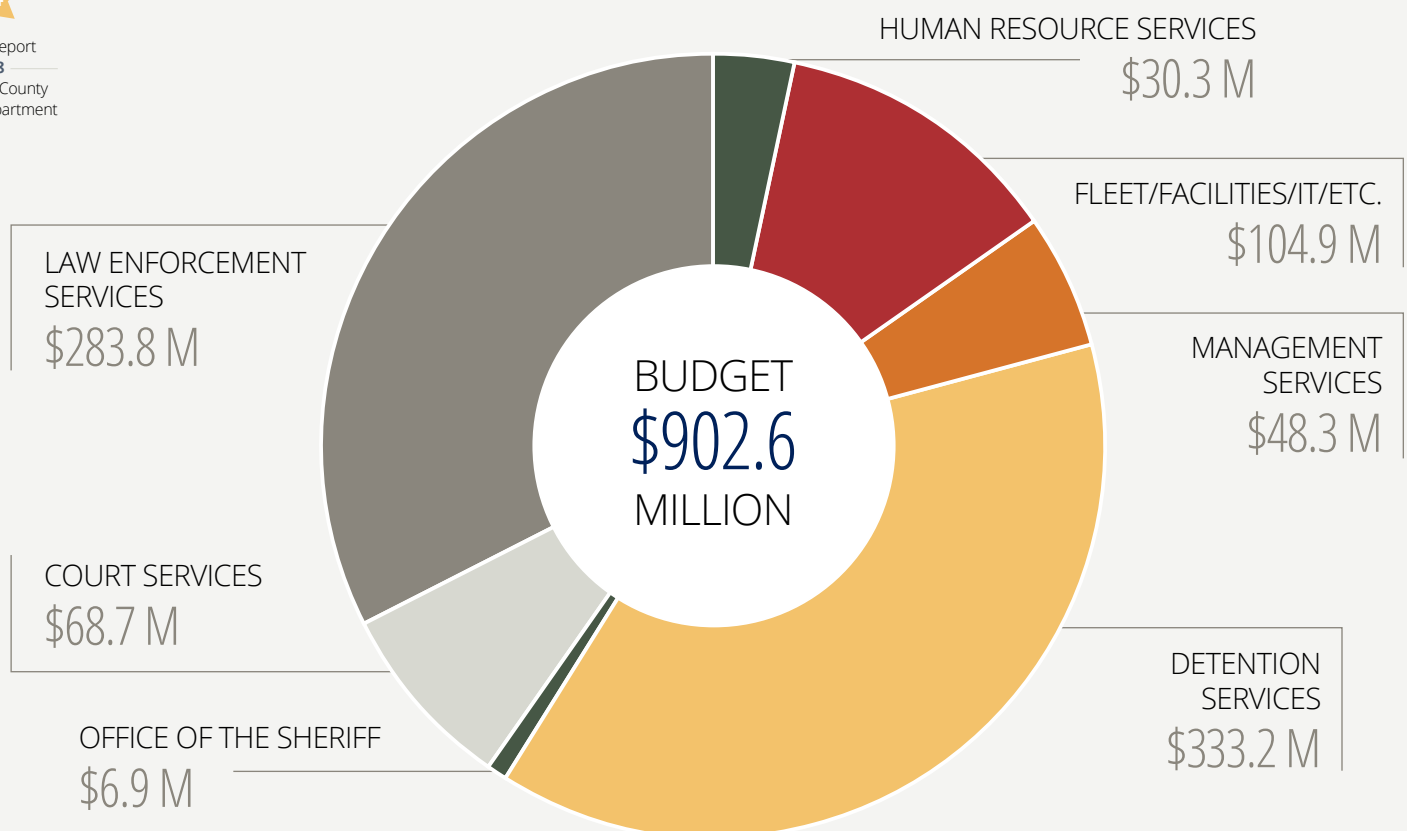
## Contracts & Grants

### Negotiated

- Revenue contracts worth \$147 million
- Added additional deputies to the San Marcos Sheriff's Station and Vista Sheriff's Station

### Managed

- Managed state and federal grants totaling nearly \$61 million







## Fleet Services

Manages

1,674

vehicles & equipment



216

new vehicles in 2018

Upgrades to Jeeps used  
by the Sheriff's Off-Road  
Enforcement Team (ORET)  
and for media events



FLEET SERV





# Moving Forward

Sheriff's Property and Evidence

136,000

items of evidence  
collected and processed

14,000 lbs

of prescription and illicit  
drugs disposed

2,100

firearms seized and  
stored

It takes a lot of work to move an entire Sheriff's unit into a new facility. The Sheriff's Property and Evidence Unit spent weeks moving 740 pallets and 65 carts of evidence totaling 350,000 items from their old facility in Clairemont within the City of San Diego to the new ICP building. Work also began on moving almost 700 pallets of evidence from another storage warehouse in the City of Poway to Property and Evidence's new home. All of this additional space will allow for more efficient processing of items, as well as better customer service.





# Teddy

## The Sheriff's Volunteer & Goodwill Ambassador

A goodwill ambassador helps promote an organization's ideals and values to the world at large. In 2018, a very talented dog took social media and San Diego County by storm. Teddy is a five-year-old Goldendoodle (Golden Retriever/Poodle mix) who can seemingly do it all. He is a therapy dog. He surfs. And now, Teddy is the Sheriff's Department's newest volunteer and goodwill ambassador. Teddy along with his best buddy, Sheriff's Sergeant Dan Sloppy, represents our agency proudly at community events such as the Special Olympics and Surf With A Cop. Teddy also shares his adventures with the Sheriff's Department in an ongoing series of videos posted on the Sheriff's social media channels (Twitter and Instagram: @SDSheriff).

Watch Teddy's first video.  
Use a QR code reader app  
and scan this QR code  
with your cell phone.







# Giving Back To The Community

## Sheriff's Volunteer Services

While Sheriff's Deputies patrol our streets, 2,200 men and women give their time to support Sheriff's Volunteer Services in a number of ways. These talented individuals share a lifetime of experiences from the public and private sectors through their work at our Sheriff's Stations and Substations. We are proud of these volunteers for their hard work and dedication.

68

Annual Report  
2018  
San Diego County  
Sheriff's Department

### CITIZEN VOLUNTEERS

- Auxiliary Communications Service
- Chaplains
- Explorers (Teen Volunteers)
- Mounted Patrol
- Photographers
- Search and Rescue
- Senior Volunteers

### VOLUNTEER DEPUTIES OR RESERVES

- Pilots
- Dive Unit
- Honor Guard
- Off-Road Enforcement Team
- Patrols
- Transportation
- Weapons Training

### DETENTION VOLUNTEERS

- Program Volunteers
- Faith-Based Volunteers
- Student Interns



Whatever your capabilities, interests or schedule may be, we can find a volunteer opportunity that's right for you. We hope you will consider investing your volunteer hours with us. To apply, visit **[sdsheriff.net/volunteers](https://sdsheriff.net/volunteers)**.





## Senior Volunteer Patrol

You have probably seen members of the Sheriff's Senior Volunteer Patrol around the county in their trademark white patrol cars. Senior Volunteers support deputies in the field by conducting many tasks, including traffic control, safety patrols and home vacation checks. They also look out for homebound seniors through the "You Are Not Alone" (YANA) Program. In 2018 alone, Senior Volunteers logged in an amazing 87,000 hours visiting members of the YANA Program.

Watch a video on how to become a part of the Sheriff's Senior Volunteer Patrol. Use a QR code reader app and scan this QR code with your cell phone.



RIGHT  
PLACE  
RIGHT  
TIME

## July 30, 2018 at 1:00 p.m. in Vista

Senior Volunteer Patrol members Frank Arrowsmith and Jim Baynes were conducting a home vacation check in the City of Vista when a resident flagged them down to ask them if they could conduct a welfare check on a neighbor he hadn't seen in several days. Arrowsmith and Baynes wasted no time in going to

the man's home to look into the matter. When they knocked on the front door, they heard someone moaning inside. The Senior Volunteers quickly called for backup. While waiting for paramedics, Arrowsmith and Baynes were able to get inside the home and found the homeowner lying on the ground. Paramedics showed up moments later and immediately started rendering first aid. It turns out the man had been unable to move for three days. The paramedics say if Arrowsmith and Baynes hadn't found the man when they did, he would have died. The Sheriff's Department is proud of the bravery and heroism shown by Senior Volunteer Patrol members Frank Arrowsmith and Jim Baynes showed while on the job.



Volunteers Jim Baynes & Frank Arrowsmith





## Explorers

Mentoring the next generation of Sheriff's Deputies starts with the opportunity to learn about law enforcement first-hand from those tasked with keeping San Diego County safe. The Sheriff's Explorer Program gives youth between the ages of 16 to 20 the experience of a lifetime by working with deputies. Whether it's on a ride along or being a part of a community event or parade, Explorers get the basics of what a career with the Sheriff's Department is all about. Many graduates of the Explorer Program have gone on to achieve great things with the Sheriff's Department. You will learn about some of their stories on these pages.

70

Annual Report  
2018  
San Diego County  
Sheriff's Department

**Captain Lori Ross:** "Being an Explorer was an excellent opportunity to learn about law enforcement, basic criminal law and officer safety. It was a great opportunity to do something positive with my time while getting a first-hand look at what the job entailed."





**Lieutenant Chris Steffen:** "The Sheriff's Explorer Program was a great way for me to get a true glimpse of what working patrol entailed. I felt I had a leg up when I was hired and graduated the Sheriff's Corrections Academy and ultimately graduating the Law Enforcement Academy."



**Sergeant Matt Carpenter:** "If you want it, don't let anyone bring you down. Believe in yourself. Being an Explorer really helps you pursue your dream in law enforcement. Make good decisions and do the right thing."



**Sergeant Nancy Blanco:** "Core values were installed long before I was sworn in as a Deputy Sheriff because of all that I learned as an Explorer. One of my greatest accomplishments was becoming an Explorer Advisor. I had the opportunity to meet and mentor teenagers and young adults through the program. Now they work as outstanding members in local law enforcement agencies throughout the county."



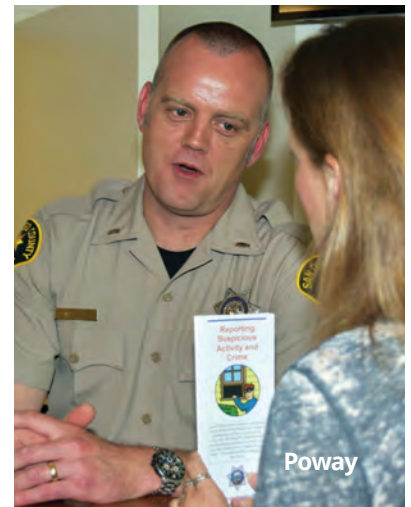




Santee

## Coffee with the Community

Community outreach is a top priority for the Sheriff's Department. Working together with the public allows our deputies to learn about public safety issues in their neighborhoods and address them right away. One way our stations and substations connect with the public is through Coffee with the Community events. It's an opportunity for Sheriff's Deputies, Crime Prevention Specialists, Senior Volunteers and Crime Analysts to meet with their neighbors and build a positive and trusting relationship over a cup of coffee. In 2018, the Sheriff's Department held 12 Coffee with the Community events throughout San Diego County. We encourage the public to join us at Coffee with the Community and help us make San Diego the safest urban county in the nation. To find out about an upcoming Coffee with the Community event near you, visit [sdsheriff.net](http://sdsheriff.net).



Poway

72

Annual Report  
2018  
San Diego County  
Sheriff's Department



Imperial Beach



Lemon Grove





# Sheriff's Media Relations

Sheriff's Media Relations serves as the liaison between the Office of the Sheriff, the media and the public. We are committed to fostering positive working relationships with the media and coordinating the release of information to promote safety and safeguard the public's trust.

Our responsibilities include fielding thousands of inquiries from local, national and international media, facilitating interviews, monitoring news stories to ensure accuracy in reporting and coordinating news conferences.

Members of Media Relations may respond to breaking news events that generate large media presence to facilitate briefings for reporters. We edit and issue hundreds of news releases and public information bulletins each year to provide accurate information in a timely manner while protecting the integrity of investigations. We also advise command staff and prepare employees for media interviews, news conferences and public speaking events.

Our staff includes a Lieutenant, three professional employees, a Video Production Unit member, a deputy assigned to the San Diego Crime Stoppers and six volunteer photographers.

As part of our modern policing efforts, we manage a robust network of social media platforms including

Twitter, Instagram, YouTube and Vimeo. For community policing efforts to be successful, we must go where the audience is. These days, that means social media. We know our employees do an amazing job every day operating under stressful conditions. Social media helps us promote positive stories that may not be covered by mainstream news outlets. During breaking news, social media allows our agency to share real-time information with the public and stem circulation of false information. This improved communication is an efficient way to showcase the great work of our department to foster understanding and community trust.

We're always looking at technology and where we can best utilize it. That's why we also we notify communities about emergencies through Nixle. Anyone can sign up for an account by texting their zip code to 888-777 and they can opt to receive text, email or social media messages during an emergency. Nixle allows us to build a relationship and maintain a direct line of communication with the people we serve.

Media Relations also maintains and provides content to our website: [sdsheriff.net](http://sdsheriff.net) and publishes the annual report.

Connect with the San Diego County Sheriff's Department by following us on Twitter, Instagram, YouTube, Vimeo, Nixle or our website.







#### Main Office

**John F. Duffy**  
Administrative Center  
9621 Ridgehaven Court  
San Diego, CA 92123

#### Mailing Address

P. O. Box 939062  
San Diego, CA 92193-9062

Phone (858) 974-2400

@SDSHERIFF on  
Twitter and Instagram

SDSHERIFF  
On YouTube and Vimeo

SDSHERIFF.NET  
JOINSDSHERIFF.NET



Scan this QR Code with your  
phone to link to the San Diego  
County Sheriff's Web site.

2018 Annual Report

A publication of the Sheriff's Media Relations Office