

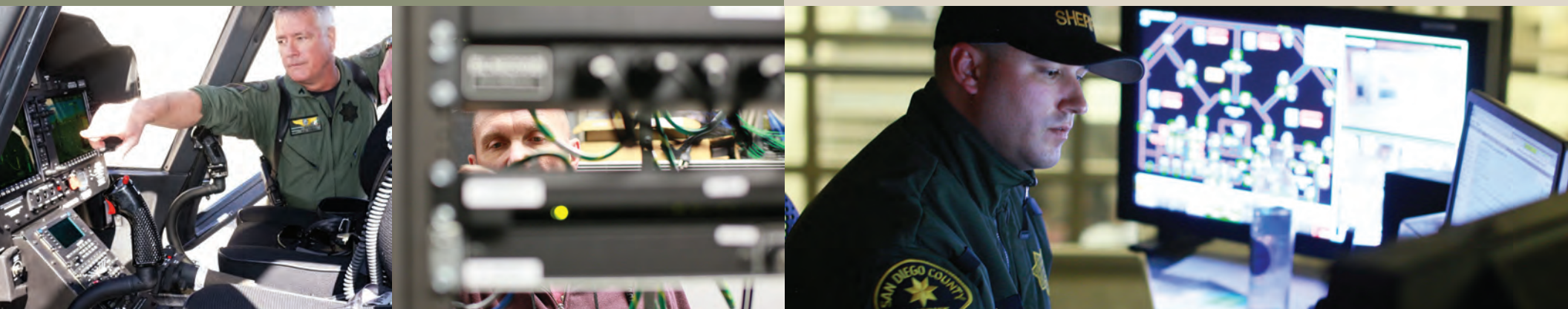


Technology improving  
operations and outcomes

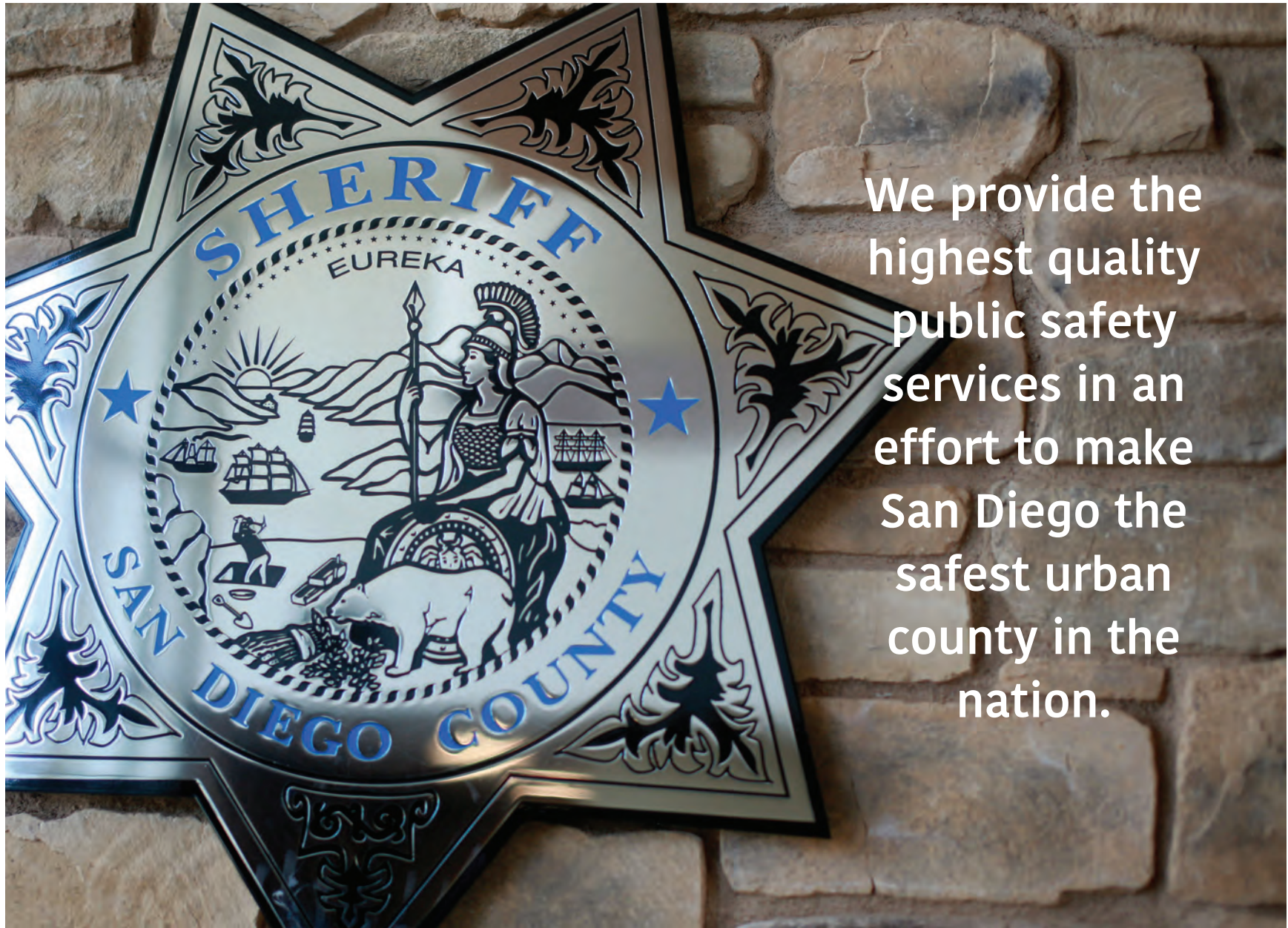


SAN DIEGO COUNTY  
**SHERIFF'S**  
DEPARTMENT

2014 ANNUAL REPORT







We provide the highest quality public safety services in an effort to make San Diego the safest urban county in the nation.



A photograph of a server rack with numerous green and yellow striped cables plugged into the front panels of the server units. The cables are bundled together and run vertically down the rack. The background is slightly blurred, showing more of the server environment.

Smart devices and data analytics help  
us improve efficiency and results.





**The San Diego County Sheriff's Department is no different than any other business or corporation today. We rely heavily on technological advances which help us do our jobs more effectively and efficiently. Our 2014 Annual Report will showcase some of the various systems and applications we regularly use in our department.**

In this ever-changing and technologically savvy society, our staff is expected to be increasingly mobile and able to perform their jobs on the go. Combined with an overwhelming need to be able to access important data while in the field and/or away from the desk, it was evident to me we needed to equip people with smart devices to help them better accomplish their taskings while in the field.



William D. Gore  
Sheriff



In 2014, we initiated a pilot program with new cell phones and tablets for a small section of our field population to see if they would be as helpful as we anticipated. The response from the pilot program was overwhelmingly positive. The devices have provided field staff the ability to access e-mail, calendar (scheduling and task lists), contacts, our internal directory, Facial Recognition, Computer-Aided Dispatch (CAD) page, file shares, document access, and custom applications designed to fulfill specific needs for end users. Additionally, all devices easily facilitate the timely distribution of urgent be-on-the-lookout notifications, as well as officer-safety notifications. They are equipped with GPS, mapping and navigation features and gyroscopes. These devices also have the capability of operating a virtual desktop that allows the user access to most items available on their desktop computers.

Turning to the analytical side, results from our use of Information Led Policing have been dramatic. In 2014, the number of crimes reported in the areas covered by the Sheriff's Department dropped 16.3% below 2013 levels. Our analysts are interpreting data from various sources to enable the station and substation command staff to better direct resources toward reducing crime and its associated problems.

Our Detention Services Bureau focuses on reentry and not simply incarceration. Acquiring work upon release from incarceration can be intimidating and discouraging. A 400-bed expansion at East Mesa Reentry Facility was completed





in June of 2014, which increased our housing capacity from 512 to 962. The first phase of the Las Colinas Detention and Reentry Facility opened in August of 2014 and the second phase is scheduled to be completed in January of 2016. This expansion will include additional housing, counseling programs, a building for church services, an expanded warehouse and laundry areas.

The Court Services Bureau provides a secure environment for the judicial system and safeguarded 1,200 court and county employees, including 132 judges and 22 commissioners of the San Diego Superior Court system. The system managed more than 540,000 civil and criminal case filings for nine court facilities.

All training is coordinated through the Human Resources Bureau, to include the Regional Training Academy, in-services, weapons, and other specialized training as required. With more than 4,000 employees on board, each receives the benefits of our Human Resources Bureau in multiple ways.

The Management Services Bureau was instrumental in the deployment of the mobile devices and also worked with our Crime Analysts to roll-out “dashboard” software to our law enforcement facilities. The dashboard software allows staff

to aggregate and display pictures, maps, statistics, and criminal history information on large “smart boards.” This information provides a comprehensive view of critical crime and offender data and allows the analysts and deputies a better understanding of trends and patterns within the communities they serve.

I believe our department is a vanguard with not only technology, but in how we treat all citizens with respect and courtesy. I hope you enjoy this year’s Annual Report.

A handwritten signature in blue ink that reads "William D. Gore". The signature is fluid and cursive, with the first name "William" being the most prominent.

William D. Gore, Sheriff





## Core Values

**HONESTY** We are truthful in our words and in our actions.

**INTEGRITY** As people of character and principle, we do what is right, even when no one is looking.

**LOYALTY** We are loyal to our department and our profession and committed to protecting the quality of life in the communities we serve.

**TRUST** We are confident in the integrity, the ability and the good character of our colleagues.

**RESPECT** We treat everyone with dignity, honoring the rights of all individuals.

**FAIRNESS** We are just and impartial in all of our interactions. Our decisions are made without personal favoritism.

**DIVERSITY** We embrace the strength in the diversity of our employees and our communities.







## Information Led Policing/Crime Rates

Information Led Policing (ILP) is a business model that uses data analysis and criminal intelligence to improve decision-making. Analysts interpret information from a variety of sources to enable the station and substation command staff to better direct their resources towards reducing crime and its associated problems. The Sheriff's Department continues to hire analysts whose work is critical to the ILP effort.

ILP can work to disrupt crime more effectively than traditional random patrols and investigations. With studies showing that a relatively small percentage of people are responsible for a majority of criminal activity, we purposefully monitor prolific and serious offenders.

The Sheriff's Analysis Driven Law Enforcement (SADLE) team is a specialized unit tasked with initially developing the tactical strategies for ILP. SADLE provides short-term, project-based

enforcement designed to maintain community safety and security.

IN 2014, SADLE worked on outreach projects with partnering law enforcement agencies in the county. This was the first step in utilizing ILP in a regional manner. The La Mesa Police Department (LMPD) and the Sheriff's Rancho San Diego Station (RSD) were selected to test the effectiveness of the ILP

process by addressing the common crime issues plaguing both jurisdictions. SADLE team members were subject-matter experts and coordinators for the project. The success of this project led to additional project partnerships later in the year with the cities of Escondido, San Marcos, El Cajon and La Mesa.

SADLE received the 2014 California State Association of Counties Merit Award and the IACP Webber Seavey Award for their development and use of ILP strategies.



Mark Elvin  
Assistant Sheriff  
Law Enforcement





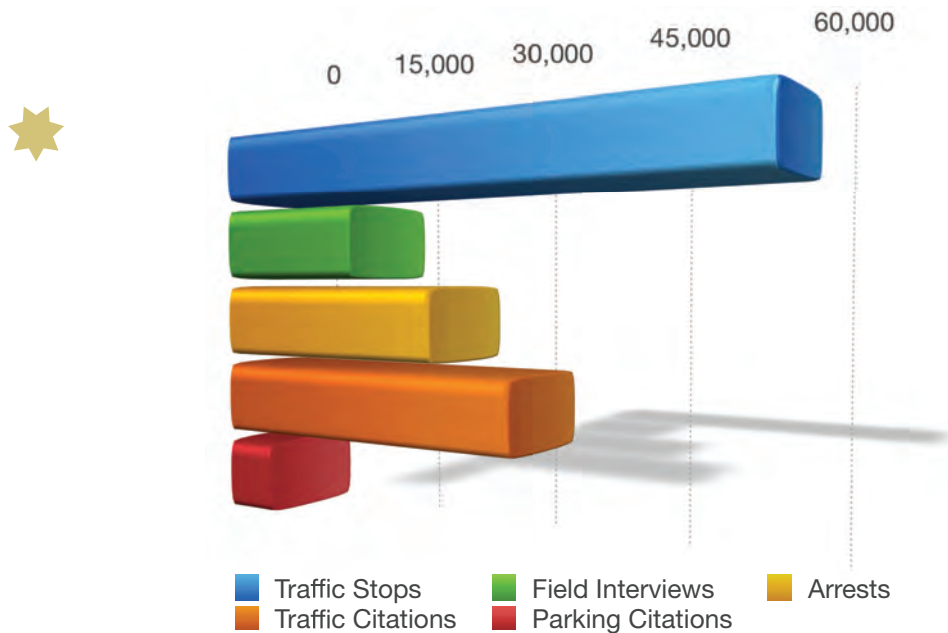


In 2014, the number of crimes reported in the areas covered by the Sheriff's Department dropped 16.3% below 2013 levels.

### Cumulative Stats

Calendar year 2014 saw reductions in both violent and property crime in the Sheriff's jurisdiction. Significant decreases in property crime (-16.6%) helped to drive the overall decrease.

Summary of proactive enforcement activity by our staff:



Data includes Court Services, non-contract cities, Detention Facilities and Cuyamaca and Grossmont Colleges. Created by: San Diego County Crime Analysis, Jan. 21, 2014. Source of Data: CAD, NetRMS, ARJIS

## Rancho San Diego

On February 7, 2014, the Rancho San Diego Station (RSD) officially opened to the public as a Sheriff's Station and



the Lemon Grove Station transitioned into a substation. Lemon Grove Substation falls under the supervision of the Rancho San Diego Command and provides services to the City of Lemon Grove.

The RSD Station promotes the new facility's services through public outreach. Every quarter RSD develops an ILP project to target known and prolific offenders and identify crime trends in the area.

Entering calendar year 2015, Lemon Grove Substation planned to start hosting IMPACT meetings.

## Operation Lemon Drop

Operation Lemon Drop was developed in response to increased crime in Lemon Grove, specifically at the Trolley Station on Lemon Grove Avenue and surrounding areas. Detective Orlando Martinez was the ILP Project Detective. Conducted between July and September, Operation Lemon Drop involved multiple agencies: Metropolitan Transit Service, Probation, La Mesa Police Department, The District Attorney's Office, Detentions/Court Services Deputies, and multiple stations (Santee, RSD and Lemon Grove). The goals of Operation Lemon Drop were to gather intelligence, make effective arrests and encourage

We use the crime rate as a barometer or report card, noting that hundreds of our fellow citizens are saved from being victims of crime every year. Crime reduction is the key to making San Diego County the safest urban county in the nation.

the use of the trolley and neighboring areas by law-abiding residents.

As a result of this operation, 16,631 persons were contacted,

186 arrests were made, 624 field interviews were conducted, and 451 citations were issued. Reported crimes dropped in the City of Lemon Grove, and a Maintenance Plan was created.

The following are some of the more notable cases that RSD Investigators have handled:

- At the end of 2013 into 2014, a number of roof-mounted air conditioner thefts took place, with more than \$285,000 in losses and damages. Detective Alan Kaupe identified, monitored and arrested the suspect, who was found guilty and sentenced to six years in state prison.
- In a single night, a suspect stole a gun from a residence, committed two armed robberies at businesses; a burglary and two vehicle burglaries; several carjackings (one at gunpoint); and took the occupants of a residence hostage. While attempting another carjacking in Spring Valley the following morning, the suspect was apprehended by Deputy Kyle Berchin and taken into custody.
- Two suspects burglarized a residence in the Mount Helix area and were taken into custody by patrol. Detective Orlando Martinez obtained a confession from one of the suspects. Detectives Martinez and Albert Carrillo also







recovered stolen property that RSD Crime Analyst Anette Diaz helped link to the cases. The investigation involved Leads Online, pawn store visits, executing search warrants, and coordinating with the San Diego Police Department and the District Attorney's Major Violators unit.

- A suspect identified by the local media as, "The Grinch," burglarized residences, businesses, mailboxes and stole UPS packages left on door steps (several were Christmas gifts). Deputy Chris Allen identified the suspect and Deputy Scott Torres made the arrest. Detective Josh Arend identified several burglary victims and returned their property.
- **RSD Crime Suppression Team** In 2014, the Rancho San Diego Crime Suppression Team (CST) shifted their focus to an Information Led Policing philosophy of "All Crimes, All the Time," concentrating their efforts on serious and prolific offenders. CST partnered with the Sheriff's SADLE team, County Probation, La Mesa Police Department, El Cajon Police Department, State Parole, Metropolitan Transit System, and other Sheriff's Department units.
- During 2014 CST made 526 arrests, conducted 1,105 field interviews, made 18,189 contacts, issued 394 citations, conducted 313 4th waiver/compliance checks, served

seven search warrants, recovered 75 items of stolen property, seized 10 guns, conducted 147 surveillance operations, worked 11 BSCC operations, seized 1,187 marijuana plants and over \$10,500 in grow equipment.

### Operation High Grade

Starting in January of 2014, the Ramona Detective Unit/Crime Suppression Team (CST) initiated a proactive investigative/enforcement campaign in an effort to reduce criminal activity in the community of Ramona. Part of the initiative was a partnership with the Drug Enforcement Administration and Narcotics Task Force.

36 buy/walk operations conducted on October 16, 2014 led to the service of nine residential search warrants during "Operation High Grade." There were 26 arrests. 241 firearms, 1.71 lbs. of methamphetamine, 70 Ritalin pills, 54 grams of marijuana, five grams of heroin, 49 Xanax pills, five ecstasy pills, one LSD tablet, \$4,769 in cash and five vehicles were seized.

### San Marcos Station

The San Marcos Station has a total service area of over 100 square miles, which encompasses the City of San Marcos and the surrounding unincorporated areas of San Marcos and

Escondido. The Sheriff's Department provides public safety services to more than 111,000 residents.

### San Marcos COPPS

In 2014, deputies in our Community Oriented Policing and Problem Solving unit (COPPS) worked on the RESPECT Project (Responsibility, Ethics, Strength, Perseverance, Education, Courage, Trustworthiness). The Project is coordinated and taught by San Marcos COPPS deputies. It concentrates on character development and mentoring for at-risk youth in San Marcos.

2,950 hours of service at the Station's front counter assisting members of the public, and contributed more than 21,300 hours of community service. They conducted more than 900 patrol shifts logging in excess of 58,000 vehicle miles, conducted 1,400 home security checks, issued 350-plus disabled-parking citations, and placed more than 150 telephone calls for the department's You Are Not Alone (YANA) Program for seniors in San Marcos.

### Vista Patrol Station

In 2014 deputies from the Vista Patrol Station responded to



San Marcos RESPECT deputies lead teambuilding exercises with area youth.

### Senior Volunteers

The San Marcos Station has a dedicated Senior Volunteer Team of 56 members. In 2014, the SVP donated more than

approximately 37,823 calls for service and handled 23,385 self-initiated activities, which include traffic stops, pedestrian stops and citizen assists. Of the 107 employees at the Vista Station, 92 are sworn employees. Of those, 56 are deputies





working in the field (not including supervisors). Each deputy was responsible for 1,093 incidents during the year.

The Vista Traffic Division issued 5,407 traffic citations, made 310 DUI arrests, investigated 804 traffic collisions, conducted four DUI checkpoints, 60 DUI saturation patrols, 31 distracted-driving enforcement patrols and three directed traffic enforcement patrols. Vista Station Traffic Deputies also provided traffic control and directed patrol during events.

As a result of these activities and Information Led Policing the crime rate for the City of Vista was 21.3%, down from the 2013 rate of 26.3%.

### **Vista COPPS**

In 2014, the Vista COPPS Unit made approximately 164 felony arrests, 217 misdemeanor arrests, issued 180 citations, contacted 62 juveniles and conducted 331 field interviews. The unit's most notable arrests were for felony graffiti vandalism: more than ten prolific taggers were arrested in 2014. The total estimated damage caused by these vandals was approximately \$272,188.

Other arrests included ABC Operations, AB109 Compliance Checks, Probation Checks, Sprinter Details, Motel Operations and Under the Influence and Public Intoxication Sweeps.

The City of Vista prosecuted various Vista municipal codes relating to transient/homeless crimes, which resulted in more than 35 summary probation stay-away orders.



### **Vista Gang Enforcement Team**

The Vista Gang Enforcement Team (GET) made approximately

245 arrests in 2014, which included approximately 203 felony arrests and 64 misdemeanor arrests. Vista GET arrested 100 street gang members during 2014, conducted 277 field interviews and issued 16 citations.

Vista GET conducted or assisted in approximately 57 special details: teaching Gang Resistance Education and Training (GREAT), gang presentations, Tracking Known Offenders (TKO), search warrants, surveillance operations, AB109 details, North County Law Enforcement Alliance (NCLEA), and narcotic/gang investigations.

The unit gathered intelligence that led to the identification of several gang suspects in a City of Oceanside homicide case dubbed the “Libby Lake Murders.” GET also served a historical narcotic search warrant involving the arrest of two Vista Homeboys Gang Members, netting 70.09 grams of heroin and seizing a .30 caliber carbine semi-automatic handgun and ammunition. Vista GET also participates in the prevention and intervention of at-risk siblings of gang members.

### **Vista Station SNGD**

During calendar year 2014, the Special Investigation Division’s Vista Street Narcotics and Gang Detail (SNGD) was staffed

by two narcotics investigators and one gang investigator. SNGD detectives made 89 narcotic and gang-related felony arrests, served 26 search warrants and conducted 20 probation/parole searches during the year. Those operations directly resulted in the following seizures:

- 171.37 grams psilocybin
- 45.16 grams cocaine
- 276.12 grams methamphetamine
- 255.6 grams heroin
- 4966.77 grams marijuana
- 634 narcotic pills
- 6 firearms/ammunition
- Various stolen/recovered properties
- \$221,584 cash

### **Vista Area Detectives**

The Vista Area Detectives investigate a variety of crimes. The unit is comprised of 10 Area Detectives, two School Resource Officers and two Juvenile Detectives. One Area Detective was temporarily assigned to the Human Trafficking Task Force. On average, the unit receives about 500 new cases per month.

In 2014, one high profile case involved the arrest of a suspect





who had been terrorizing the staff at his apartment complex with several types of weapons. The suspect pled guilty to several felony charges.

Another suspect identified as a prolific offender in the Vista area, with two violent felony strike convictions, was arrested during a significant operation that included deputies from the Gang Enforcement Team, Narcotics Detectives, Area Detectives, ASTREA and K-9 units. He pled guilty to several felony charges and was sent back to state prison.

## **Fallbrook Station**

2014 was a busy year for marijuana eradication in the Fallbrook Command area. The communities of De Luz, Bonsall and Rainbow were targeted for eradication operations both on the ground and with the assistance of air assets. In total, Fallbrook Detectives and Crime Suppression Team members, with the assistance of Narcotics Task Force-Team 9 found and confiscated more than 25,000 marijuana plants from the Fallbrook area.

Seven search warrants were served and seven people were arrested for various crime violations related to the cultivation and production of marijuana and marijuana products.

## **Cynthia Cdebaca Arrest**

On the morning of February 11, 2014, several callers reported hearing gunshots and a man calling for help in the Peppertree Lane area of Fallbrook. Deputies responded and found what appeared to be a gunshot hole in a door and blood on the ground at the residence. A search found Geoward Eustaquio deceased in his kitchen, the victim of several gunshots. The investigation quickly focused on his mother-in-law, Cynthia Cdebaca. During questioning by Homicide Detectives, suspect Cdebaca admitted to shooting her son-in-law fifteen times. This required her to reload her five-shot revolver twice during the crime. Cdebaca is awaiting trial.

## **Santee Station**

In November of 2013, the crime rate in Santee was 24.1 and 21.8 for the Lakeside/unincorporated areas. The Santee command developed crime-fighting strategies that involved Information Led Policing, cultivating human intelligence, a proactive detective unit and Crime Suppression Team, clearly defined tasks and accountability for accomplishing assignments. These strategies resulted in significant crime reductions. In the City of Santee, property crimes (burglary, theft and auto theft)



dropped 31% and the unincorporated area dropped 32% for the same crimes.

A series of 21 residential burglaries were reported in the unincorporated area in the month of August 2014. After the arrest of a prolific offender, the numbers dropped from 21 cases to nine – a 57% decrease. The over-all crime rate as of November 2014 was 16.9, an impressive 30% reduction for the City of Santee and a crime rate of 15.7, a 28% reduction for the unincorporated areas.

During 2014, the Traffic Division conducted four driving under the influence (DUI) checkpoints that resulted in 22 DUI arrests.

In June 2014, Santee Detectives investigated a series of vehicle burglaries occurring in the Santee Command Area. In mid-July, two suspects were arrested and identified as suspects in more than 35 Sheriff's cases throughout the county, and in at least 10 cases in other jurisdictions. More than \$16,000 in stolen property was recovered. Felony charges were brought in relation to approximately 45 cases. The suspects were ultimately charged with 33 counts of vehicle burglary, 11 counts of grand theft from an automobile, and two counts of possession of stolen property.

## Cedric Palencia, Medal of Valor Recipient

On July 13 2014, Imperial Beach Sheriff's deputies responded to a structure fire in the City of Imperial Beach, where an infant and two adults were trapped in a second-story apartment.

Deputy Cedric Palencia arrived on the scene shortly before Sergeants Roberto Lopez and Fred Magana, and ahead of the fire department. The front door was engulfed in flames. Deputy Palencia stood on an inclined, thin metal handrail, which led to a landing in front of the apartment. Supported by Sergeant Magana, Deputy Palencia was able to reach a second-story bedroom window and bring the family to safety.


Through Deputy Palencia's quick thinking, decisiveness and heroic actions, the family escaped from the burning apartment without injury. Deputy Palencia acted in the face of extreme personal danger without hesitation or regard for his own safety or wellbeing.





## Alpine Station

### Cemetery Memorial Bronze Marker Plaques Theft Case



On April 04, 2013, unknown suspects stole seven veterans' memorial bronze marker plaques from the Alpine Cemetery. On May 15, 2014, Detective Richard Bolter received information and a camera memory card containing possible suspect information. Detective Bolter obtained a warrant to search the memory card, which contained a picture and video of the possible suspects. Detective Bolter and Intelligence Analyst Tom Lucero utilized facial recognition software on the photograph of the possible suspects to determine their identities. Based on the evidence and Bolter's interview with the suspects, they confessed to the theft. The suspects are currently in prison each serving a two-year sentence.

## Special Investigations Division

Throughout 2014, the Special Investigations Division (SID) continued to provide multi-layered, specialized investigative services and support for all Sheriff's jurisdictional areas as well as supporting all local, state and federal law enforcement agencies in the San Diego Region.

Sheriff's SID Detectives, intelligence analysts and supervisors performed critical roles in leading the North and East County Gang Task Forces, High Intensity Drug Trafficking Area and Border Crimes Suppression Teams, Street Narcotics and Gang Details for the contract cities of Vista, San Marcos and Encinitas and the North County JUDGE unit.

Additionally, a significant number of Sheriff's SID personnel served as full-time participating members in the DEA-led Narcotics Task Force, U.S. Marshal-led Fugitive Task Force, FBI-led Joint Terrorism Task Force and Violent Crimes Task Forces, the CHP-led Regional Auto Theft Task Force and the San Diego Law Enforcement Coordination Center.

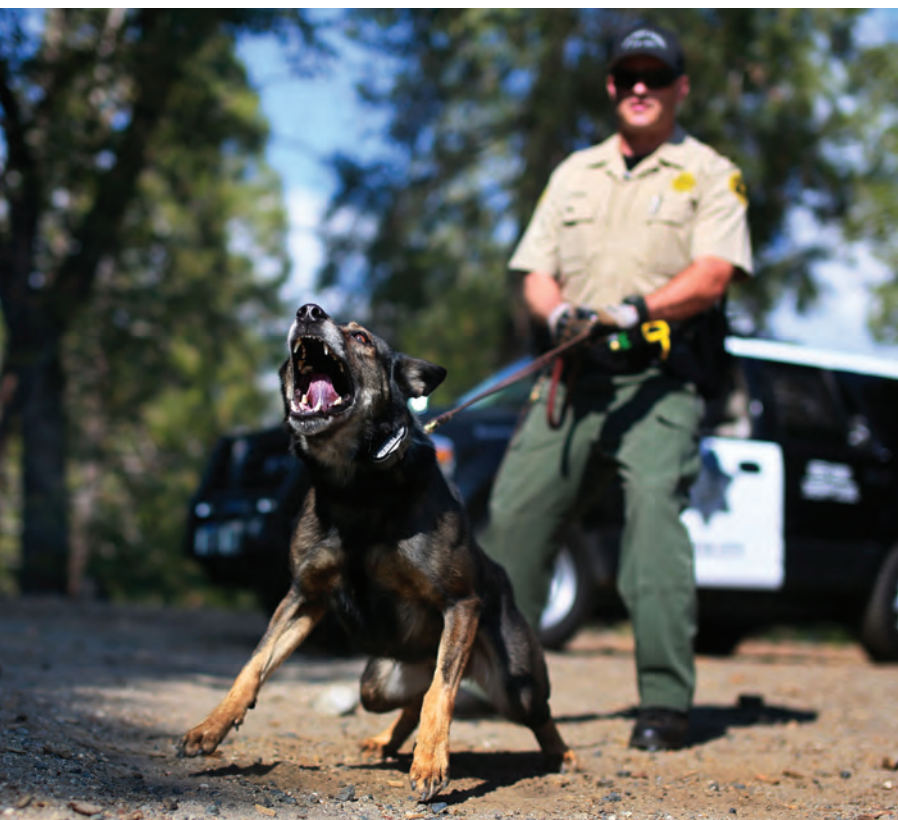
Noteworthy for 2014: The conclusion of "Operation Stolen Souls," an in-depth two-year investigation which ultimately resulted in over 100 young females being rescued from a human trafficking network and a Racketeer Influenced and Corrupt Organizations (RICO) indictment of 22 males.

## Emergency Services

### Special Enforcement Detail (SED)

A dramatic hostage rescue on a bridge overpass in El Cajon was performed in response to the activation of an AMBER

alert for a murder suspect with four juvenile hostages. The Special Enforcement Detail ended this tense scenario without anyone being hurt and the children being safely returned to their families.



### **Bomb/Arson Unit**

The Bomb Arson Unit responded to over 300 calls for service

in 2014. Certified Bomb Technicians handled a wide variety of calls including suspicious devices, found fireworks and found military ordnance. Unit members are also trained as arson investigators responsible for the investigation of suspicious fires and fire deaths. The May 2014 fires occurred throughout the county and fire investigators investigated and/or assisted in approximately 10 suspicious fires.

### **K-9 Unit**

During the year 2014, the Sheriff's Department Canine Unit numbers fluctuated between 29 and 34 canine teams, working in patrol, detentions, specialized units, and SED.

The Sheriff's Department Canine Unit deployed dogs in over 12,600 situations, including 165 tracks for suspects, 1,100 building searches, 607 field searches, 133 evidence article searches, 97 public demonstrations, 738 non-contact criminal apprehensions, and 38 contact criminal apprehensions.

The Canine Unit seized approximately 2,523 pounds of illegal drugs and confiscated \$285,222 in U.S. currency as a result of a canine alert to drug odor. Individual canine teams participated in canine maintenance training 16 to 24 hours per month.





## ASTREA

Since 1971, Aerial Support to Regional Enforcement Agencies (ASTREA) has been providing air support to the Sheriff's Department and allied agencies in San Diego County. ASTREA personnel respond daily to requests for law enforcement support, search and rescue, and fire suppression.

ASTREA currently operates a fleet of seven helicopters, consisting of four MD500 series aircraft, one Bell 407, and two Bell 205A-1++ aircraft. Each aircraft type is unique in its capabilities and utilized accordingly.

In 2014 ASTREA flight crews flew more than 3,600 hours in support of law enforcement and fire/rescue missions:

- 305 Fire Dispatches
- 72 Rescues
- 306 Searches for Missing Persons
- 287 Stolen Vehicles
- 219 Robberies
- 168 Assaults with a Deadly Weapon
- 411 Burglaries
- 192 Traffic Pursuits
- 204 Foot Pursuits

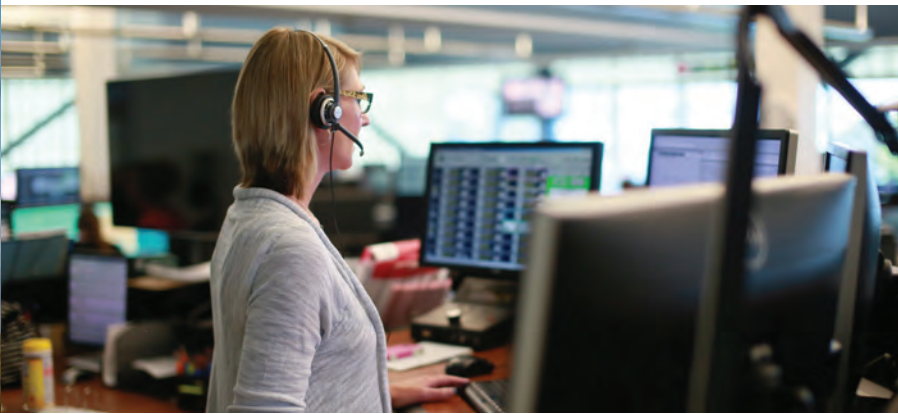
In addition to airborne law enforcement, ASTREA partnered with Cal Fire to provide year-round aerial firefighting, and initial attacks on wildland fires within San Diego and surrounding counties.



Delivery of a new Bell 407 GX was expected in February 2015 and the San Diego County Board of Supervisors approved the purchase of another Bell 205 A-1++.

## Emergency Planning

The May 2014 wildfires began on May 13 at approximately 1100 hours, southwest of Rancho Bernardo in the City of San Diego. There were 14 fires total throughout the county during the firestorm that burned 26,000 acres. 65 structures were destroyed, including 46 single-family homes during the emergency. Sheriff's employees worked more than 18,400 hours to provide security, evacuation assistance, traffic control and other law enforcement and administrative services duties during the six-day wildfire.



## Communications Center

The Sheriff's Communications Center is the primary public

safety answering point for both 911 and non-emergency telephone calls for over one million people throughout San Diego County, as well as the seven contract cities where we provide law enforcement services.

During 2014, the Sheriff's Communications Center received over 300,000 calls to 911 lines, and 383,000 non-emergency calls. These numbers also reflect thousands of additional telephone calls and radio calls generated by significant events such as the May 2014 wildfires. They also handled radio communications for hundreds of law enforcement officers in the field, as well as county service entities like Public Works, HAZMAT, and County Roads. A staff of less than 100 well-trained dispatchers handled these tasks 24 hours a day, 365 days of the year.

One of the biggest changes for the Communications Center in 2014 was a complete remodel of the dispatch floor and accompanying training room. This upgrade replaced the existing fifteen-year-old, workstations and reconfiguring the layout of those spaces to optimize workflow and increase efficiency. The new workstations also addressed repetitive workplace injury concerns and morale issues by providing individually adjustable workspaces with climate control settings.





## Grossmont College District

The Grossmont Cuyamaca Community College District Sheriff's Unit has been keeping the peace on campus for 17 months. In addition to handling a number of thefts, assaults, drug sales and fraud cases, the unit kept large events safe.

The team conducted numerous emergency response and preparedness training events; personal and cyber security workshops; international student law orientations and active shooter survival classes.

2014 investigations yielded over 60 arrests of students, staff and strangers coming onto campus. Property in excess of \$6,000 was returned to their owners. Two of our deputies, Dean Allen and Felix Santiesteban received a Sheriff's Letter of Commendation for their work on an interrupted kidnapping for the purposes of sexual assault and the subsequent arrest.

## Crime Lab

### International Accreditation

The American Society of Crime Laboratory Directors – Laboratory Accreditation Board since 2003, accredited the Crime Lab in April 2014 under ASCLD/LAB's International program.

Accreditation demonstrates that the Crime Lab adheres to very high quality standards, and only accredited laboratories can access the CODIS DNA database or apply for federal forensic grants.

### Taking advantage of DNA as evidence

The Crime Laboratory's Forensic Biology Unit analyzed more than 1,500 cases in 2014. In 600 of those cases where there was no suspect, the lab uploaded DNA profiles obtained from the evidence to search against over two million offenders and arrestees. The name of the perpetrator was revealed in nearly 400 felony cases.

### A high-profile case concluded

Shaima Alawadi was bludgeoned to death in her El Cajon home in 2012. A note was left by her body, stating, "This is my country. Go back to yours, Terrorist." Originally thought to be a hate crime, based on this note, the physical evidence helped steer the investigation toward Shaima's own family, eventually focusing on the victim's husband, Kassim Alhimidi.

The Crime Lab's analysis of the blood patterns at the crime scene was key to solving the case. The Crime Lab's Latent Print Unit showed that there were no fingerprints or partial



fingerprints at the scene belonging to anyone other than family members. This precluded the defense from using an “unknown intruder” argument. In April 2014, Kassim Alhimidi was convicted of the murder of his wife, and was sentenced to 26 years to life in prison.

## Property and Evidence

The Property/Evidence Unit received a total of 115,814 items and disposed of 86,998 items of evidence/property in 2014. Of that total, 12,728 items were received from other law enforcement agencies for laboratory analysis.

As part of the evidence collected, 17,299 pounds of unwanted prescription medications were received as part of the Prescription Drug Take Back program, and another 15,400 pounds of illicit drugs were seized and eventually destroyed.

There were also a total of 2,336 firearms seized as evidence, found property or taken for safekeeping. Additionally, another 278 guns were seized as part of follow-up investigations for mental health related cases. Ultimately, a total of 1,643 firearms were processed and destroyed or disposed of according to law.

## Licensing Division

Licensing staff is responsible for licensing and permitting of more than 32 police-regulated activities in the County of San Diego and six state-mandated licenses and regulations.

The Criminal Registration Unit registers and maintains files on convicted sex, narcotic, arson, and court ordered gang members and works closely with the SAFE (Sexual Assault Felony Enforcement) Team.

The License Division processes over 10,000 license applicants and criminal registrants annually and collects over \$600,000 in revenues, which are deposited into the County General Fund.

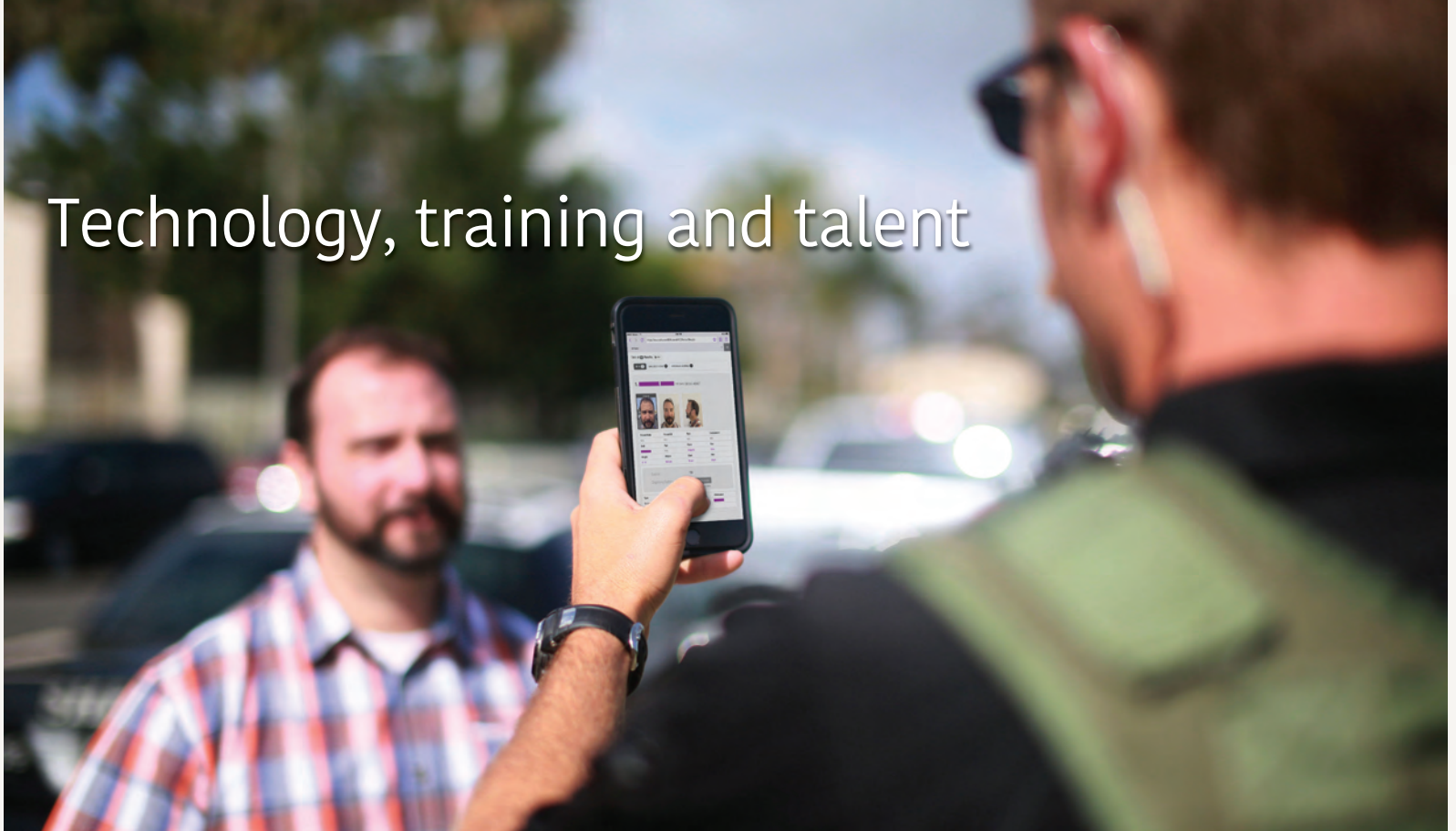
The Division is also responsible for licensing and enforcing the medical marijuana operations and regulations for medical marijuana collectives who have met the zoning and tenant improvement requirements with Planning Development Services (PDS).

Sheriff’s Licensing awaited the Ninth Circuit Decision whether to review the case relating to the issuance of concealed weapons permits and the Second Amendment challenges. 1,987 applications were in abeyance waiting for a final court decisions.





# Technology, training and talent



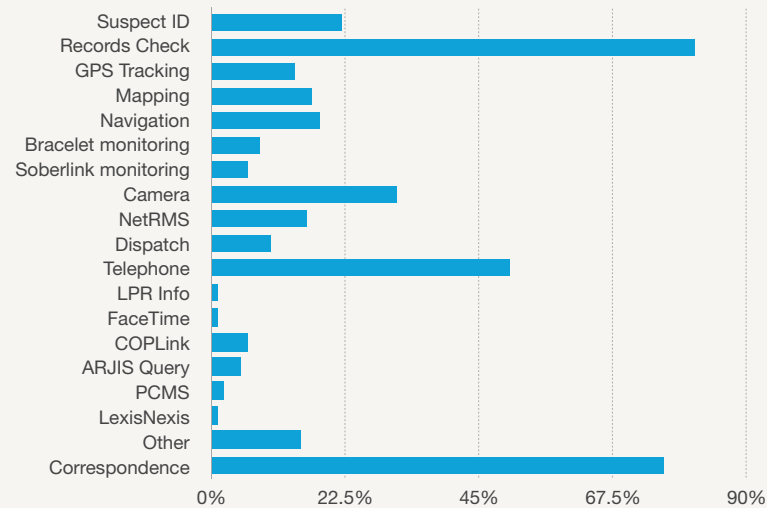
## Facial Recognition System

The Sheriff's Department pilot program using facial recognition technology started in 2013. The Tactical Identification System can identify an individual by comparing a facial photo to a database of over 1.4 million booking photos. The department developed a mobile application that enables use of the facial recognition system from any trusted mobile device. This allows broader support of positive identification and improved public safety. Along with the facial recognition system, mobile devices now carry fingerprint readers that connect via Bluetooth®.

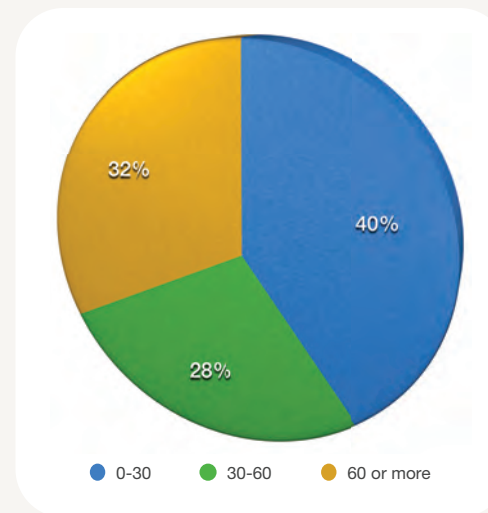
Sheriff's Deputies using a smartphone or tablet equipped to access the facial recognition software can take a picture of an individual who has been detained based on reasonable suspicion, or who refuses to show identification, or appears to be using someone else's identification. Mobile facial recognition software can also be helpful in identifying injured persons.

## Mobile Devices

Every sworn officer in the Sheriff's Department is equipped with at least one smart device – a phone, a tablet or both. Mobile devices allow deputies to spend more time in the field and access information that gives them better knowledge of a situation. Using the “dashboard” or “smartboard” on an iPad or tablet gives officers critical information about current trends, and what is going on in a community. Mobile devices are used daily as interactive tools that enhance planning, tactical, operational and assessment capabilities.



How the devices were used during the pilot program



Minutes per shift saved by using mobile devices





## New Radio, Electronic Data and Communication Systems

In 2014, the county's conventional radio systems and servers were replaced. Wireless portable and mobile radios were installed in department vehicles, and with mobile data computer systems. The entire network infrastructure is essentially an independent fiber optic loop running across the county that stays up and running despite other service disruptions. The network is monitored proactively to maintain the safety of the system.

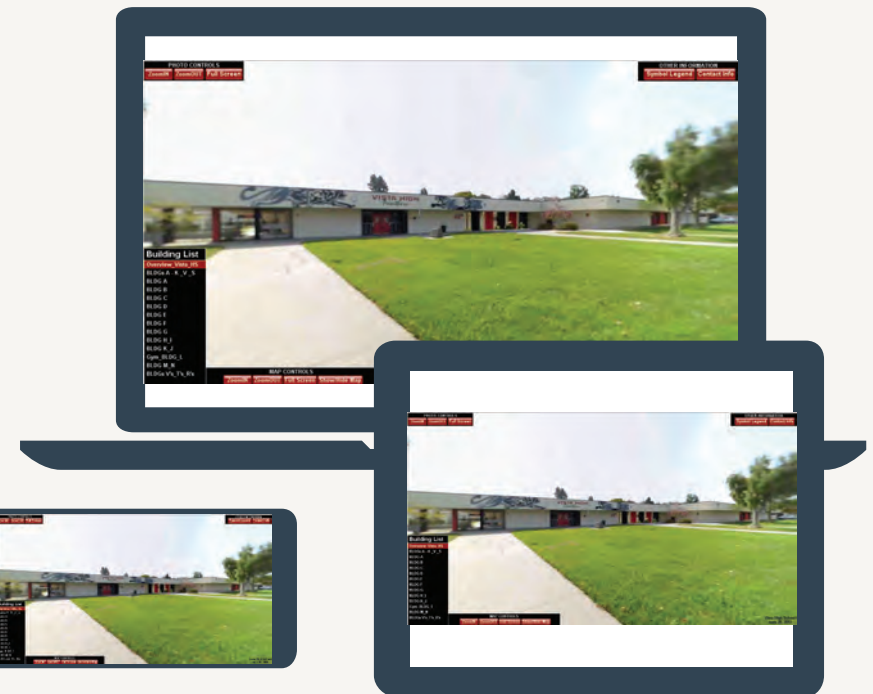
The 2014 remodel of the dispatch floor and training room in the Communications Center promoted sizable gains in efficiency and morale, as well as adding four times the capacity. The upgrade lays the groundwork for future growth over the next 10 years, including making it easier to accommodate the next 911 system on the horizon.

## Computer-Aided Dispatch (CAD)

Sheriff's dispatchers use a computer-aided dispatch system to answer 911 calls, non-emergency calls and calls for service from work radios.

## Mapping Applications

Mobile devices and mapping applications are used in the field day in and day out. The Sheriff's Analysis Group (SAG) uses geographic information systems (GIS) technology to map crime scenes and incidents, based on information reported daily. The app enables deputies on the scene at a school or mall to view critical infrastructure in real time, for example, and better collaborate with other law enforcement personnel and agencies.





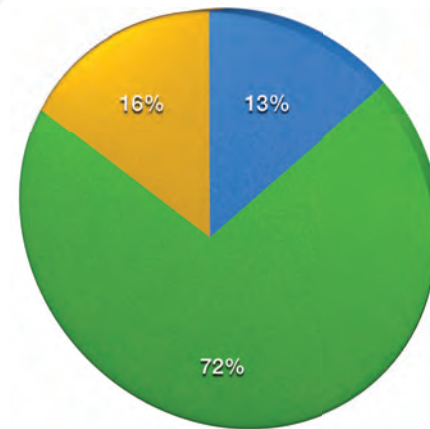
## Network Security

The Sheriff's Department IT staff works tirelessly at thwarting malicious attacks to their network by using sophisticated firewalls and tracking real-time attacks threatening the servers. This could include malware, compromised websites, phishing/frauds, and more, delivered both as attack hits and through general web use by the department's personnel.

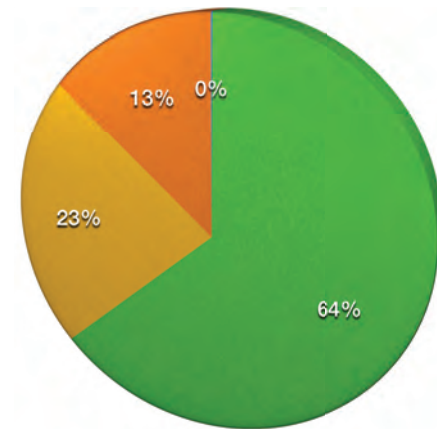
With more than 4,000 desktop and mobile devices being used, security is a primary issue for the department.

## Email Safety

Over 388,364 spam emails, 2,199,458 email and 21,138 web reputation rejections, viruses, bad attachments, malicious code and more are rejected by the Sheriff's Department's software protection per month. Out of approximately 3,103,215 incoming messages, only 482,276 are deemed "clean" and delivered.



Spam Email Reputation Clean Messages



Virus or malicious code Web Reputation Attachment Content

## Average Monthly Totals for Incoming Email

All these e-mails were rejected or quarantined based on the criteria listed. Only ones that got through were the ones marked clean.

# Detention Services Bureau

The Criminal Justice Realignment Act of 2011 created an opportunity along with the requirement to expand our jail system's capacity. Various programs have been implemented throughout the Detentions Bureau to increase bed space and provide reentry services.



Reentry is an integral part of the philosophy and goals at all of the detention facilities, with an emphasis on the East Mesa Reentry Facility (EMRF) and Las Colinas Detention and Reentry Facility (LCDRF). A 400-bed expansion at EMRF was completed in June of 2014. This increased our housing capacity from 512 to 962. Sworn staff at EMRF was doubled, counseling services were increased, and intensive programming was implemented.

The first phase of the LCDRF opened in August of 2014, and the second phase is scheduled to be completed in January of 2016. The expansion will include additional low-level housing (380 inmates), a Counseling, Programs and Church Services Building, an expanded warehouse, and laundry areas. With the

new facilities comes the implementation of new operational philosophies. We hope to better equip inmates for their reentry into our communities by placing an increased focus on communication, programs, and personal responsibility.

**The County of San Diego Department of Parks and Recreation (DPR)** staff teamed up with the San Diego Sheriff's Department to provide the Community Involved Vocational Inmate Crew Service program (CIVICS). This is a collaborative effort to provide inmate labor to maintain public lands under the management of County Parks. Inmates are selected to participate in the program following an assessment, with input from the Reentry Service Division of the Sheriff's Department. The East Mesa Reentry Facility (EMRF) provides two work crews consisting of five to seven inmates each supervised by a Deputy Sheriff. These are

self-sufficient work crews, providing their own transportation, food, tools and restroom facilities. An onsite instructor from the Grossmont Unified High School District Adult School provides adult education instruction in horticulture.

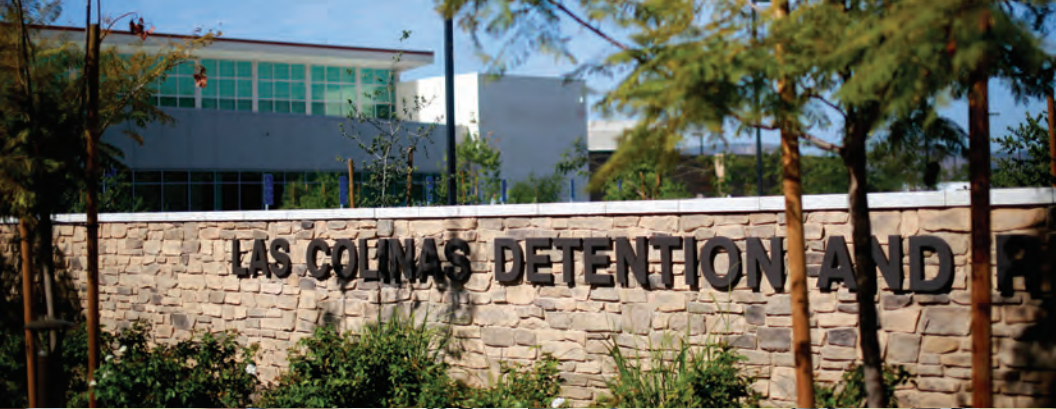


Rich Miller  
Assistant Sheriff  
Detentions





The new Las Colinas Detention and Reentry Facility opened in 2014 and continues to grow.





This fiscal year, the CIVICS program generated 1,663 hours worked at DPR facilities. DPR has estimated a cost savings of \$37,500.00 since the program was implemented. A second CIVICS program began in the fall of 2014.

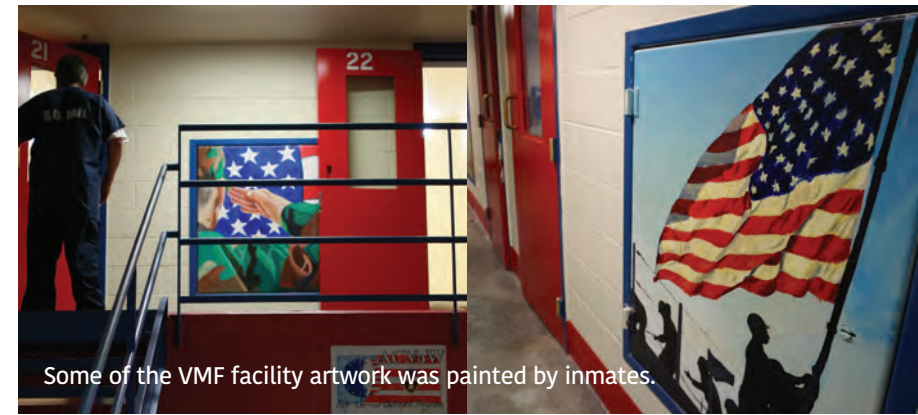
Staff at the San Diego Central Jail completed several construction projects, technological improvements, and made other significant accomplishments during 2014. On an annual basis, the Sheriff's Department accepts and accounts for more than 4.3 million dollars in inmate funds at the time of intake and cash deposits, through the Jail Information Lobby. To enhance accountability and efficiency and expedite the processing of inmate funds, kiosks were installed at the intake facilities. These enable officers to make direct deposits into the inmate accounts. Kiosks in the jail lobbies provide the same service to the public.

**The Veterans Moving Forward (VMF) program**, at the Vista Detention Facility (VDF), was opened on November 1, 2013, with one module of 32 veteran participants. The overall goals of the program were to reduce recidivism by streamlining treatment, providing employment services, and establishing community linkages. Assisting in the reentry of the inmates into society helps reduce the risk of them returning to custody. This was

accomplished in collaboration with the Department of Veteran Affairs and coordination with all our justice partners and community-based organizations.

During the first year, the VMF successfully transitioned 77 inmates back into our community and none of them returned to custody on new arrest charges. In November 2014, the Vista Detention Facility expanded the program with the opening of a second module which now allows a total of 64 inmates to participate in the program.

The success of the VMF in-custody program is due to hard



work, dedication and the collaborative efforts of the U.S. Department of Veterans Affairs, San Diego County Probation, Sheriff's Inmate Reentry Services, community providers, such

as Second Chance, and volunteers. This partnership has proven to be an invaluable benefit to the San Diego County community by reducing recidivism of those participating.



The San Diego Association of Governments (SANDAG) was awarded a grant to fully evaluate and report on the Veterans Moving Forward program. The evaluation period will begin in early 2015.

## **Incentive Based Housing**

In 2014, the development of Incentive Based Housing (IBH) was identified as a priority for the Detention Services Bureau. All of the facilities implemented IBH programs with the goal of generating positive inmate behavior and/or encouraging

participation by providing additional quality-of-life privileges. The goal of IBH is to instill self-discipline and provide a platform for successful reentry into the community.

By requiring accountability and allowing participation in planned activities, IBH provides a structured living environment with positive outcomes. IBH provides privileges and incentives not offered to mainline inmates. These items may include extra mattresses, pillows, games, entertainment media, soda machine, etc. IBH also includes greater access to Title 15 mandated services such as telephone, dayroom, exercise, and visit time. These benefits and a structured set of expectations enable inmates to take responsibility for themselves and guide them toward a successful transition to their communities.

At EMRF, inmates are encouraged to attend an orientation followed by an assessment to determine the best program for them. Reentry Services Division Counselors manage the individual cases of the EMRF-assigned inmates. All of the facilities have similar IBH programs that require the inmates to attend classes or maintain a certain level of behavior. “Thinking for a Change” class, a cognitive behavioral therapy course, is the cornerstone of Reentry Programming. To date, over 450 inmates system wide have completed the course.







EMRF also implemented the Bike Program. Started with bicycle donations from local colleges and Sheriff's Evidence, the program teaches inmates how to repair, refurbish and maintain bicycles. Cleaned and repaired, the bicycles are then made available to various youth organizations throughout the county at no cost.



In partnership with Grossmont Adult Correctional Education and the Food Services Division, LCDRF established a new Restaurant Occupations class. Enrolled inmates learn all aspects of operating a restaurant and acquire technical skills used in a variety of restaurant occupations. Graduates receive National Restaurant Association (NRA) certification. The program provides vocational skills to inmates while contributing to the operational needs of the facility.

During 2014, the South Bay Detention Facility (SBDF) successfully opened the very first "high custody level" IBH Program. During the first five months, no adverse inmate-related incidents took

place. This style of housing unit may serve as a model for other successful "high level" IBH Program facilities.

## Medical Services Division

The Sheriff's Department entered into a six-year contract with Tri-City Medical Center in October, 2014 to expand inpatient hospitalization and outpatient specialty medical services to inmates. This contract expands our clinical capacity by allowing us to utilize UC San Diego Health System and Tri-City Medical Center. As a result of the expansion, the Sheriff's Department has created an innovative managed care model which will enable us to provide expanded, high-quality and cost-effective medical services to long-term AB 109 inmates.

By partnering with community organizations to enroll inmates into Medi-Cal, the Sheriff's Department ensured inmates received continuity of care for their medical and mental health conditions after release. From August to December, more than 800 inmates received Medi-Cal enrollment assistance.

The Sheriff's Department was among the first law enforcement agencies to employ trained deputies to administer Naloxone, an opiate overdose antidote. This project is led by Captain James Bovet and conducted in partnership with County Emergency

Medical Services Medical Director Dr. Bruce Haynes and Sheriff's Chief Medical Officer, Dr. Alfred Joshua. Scripps Health donated \$5,000 to purchase the Naloxone in support of this program which may be extended to detentions deputies.

## In-Service Detentions Training Unit

In 2014, the Detentions Training Unit (DTU) presented 117 training classes accounting for approximately 1,262 training hours for 1,351 personnel. The goal of DTU is to remain abreast of training requirements and trends and provide the highest standard of training utilizing the most efficient resources available. This philosophy has prompted DTU to provide training to 634 Detentions Deputies: 345 in Psychiatric Emergency Response Team (PERT), 119 in TASER, and 170 in California Health and Safety Code 11550 HS drug recognition.

Two new classes were added in 2014, with criteria drawn from the rapidly evolving detentions environments and beyond. The Immediate Action Rapid Deployment (IARD) course introduces Detentions Deputy Sheriffs to first-shooter scenarios with a variety of force options and tactical response plans of action. This course was created in tandem with the department's SED.

In 2014, DTU relocated to the newly constructed Las Colinas Detention and Reentry Facility. Within the facility, DTU has a dedicated Force Options Simulator (FOS) room and two 32-person capacity training rooms complete with state-of-the-art



audio and visual training aids. The training rooms are versatile and can be converted to mat-rooms for courses such as Defensive Tactics.



## Court Services Bureau

In 2014, the San Diego County Sheriff's Court Services Bureau (CSB) was responsible for the security of 1,200 court and county employees, including 132 judges and 22 commissioners of the San Diego Superior Court system. The system managed more than 540,000 civil and criminal case filings for nine court facilities. CSB also worked in partnership with the Superior Court to enhance security in the county's court facilities.

CSB personnel worked to provide a safe and secure environment for the judicial system to effectively serve the community. Their efforts included:

- Helping to serve civil processes and enforce court orders, often apprehending criminals through serving arrest warrants.
- Providing security at the County Administration Center (CAC) for more than 1,000 county employees and elected public officials.

- Training building tenants in personal security and critical response, and conducting emergency evacuation drills.

In 2014, CSB staff confiscated nearly 37,053 potential weapons and screened more than 3.5 million individuals who passed through courthouse weapon screening stations.

### The Civil Unit

The unit processed 45,727 documents and \$20 million in fees and collections. It generated more than \$1.9 million in revenue by processing temporary restraining orders, evictions, wage garnishments, bank levies, writ of attachments, claim and delivery, summons, claims, real and personal property levies, and sales. The unit served a high volume of customers in person and via telephone.

### Field Services

Operating under a central command to improve service, Field Services facilitated the clearing of 1,697 warrants and performed 1,006 field arrests. The Field unit completed 10,572 evictions, 10,507 levies, and 30,435 miscellaneous processes.



Timothy Curran  
Assistant Sheriff  
Courts / HR



## The Investigation Unit

The unit reviewed 19 threats to judicial officers, conducted 286 follow-up investigations, 127 grand jury backgrounds, 1,155 contract employee backgrounds, and worked 552 extradition cases, with a waiver rate of 88%, which saved the county just under \$12 million.



## Waterfront Enforcement Team

On May 10, 2014, the County of San Diego held the grand opening of the new Waterfront Park surrounding the County Administration Center (CAC). It has quickly become a popular spot for both residents and tourists. Constructed at a cost of \$49.4 million, the park was built in 19 months. The 12-acre park features an 830-foot reflecting pool and cool splash fountain with water jets. The water feature recirculates 80,000 gallons of treated water and fills the basins with one inch of water. The park includes large civic greens, a children's playground, gardens, Bocce Ball court, picnic areas and underground parking. The park is home to the San Diego Regional Law Enforcement Memorial.

The San Diego County Sheriff's Department provides law enforcement services for the park. A new Community Oriented Policing (COPPS) team was developed to patrol the park 24 hours per day. The 12-member team is known as the Waterfront Enforcement Team (WET). The deputies provide uniformed foot and bike patrol throughout the park, enforce laws and park rules and regulations. The team's mission is: "In collaboration with neighboring agencies, we provide positive and proactive law enforcement protection for San Diego's Waterfront Park community and visitors."

Areas of the park may be reserved for special events. The County's Parks and Recreation Department coordinates permits for large events. WET deputies then create operational plans for special events and arrange for additional deputies, as needed, to ensure public safety. The team works closely with its neighboring law enforcement agencies, the San Diego Harbor Police Department and the San Diego Police Department, and many civic events and parades are held next to the park on Harbor Drive.










# Human Resource Services Bureau

## Regional Training Academy



The Sheriff's Department provided extensive support to the San Diego Regional Public Safety Training Institute at Miramar College. The RTA operated four 25-week overlapping academies, providing 928 hours of Peace Officer Standards and Training (POST) basic instruction. In 2014, the academy graduated 239 recruits (approximately 35% were Sheriff's hires).

In 2014, the Sheriff's Detentions and Courts Services Academy co-located at Miramar College graduated 174 cadets whose immediate assignments were in the Detentions Services Bureau. The 16-week academy included 624 hours of instruction.

## In-Service Training

The Sheriff's In-Service Training Unit maintained the ongoing professional training programs and POST management-mandated Continuing Professional Training (CPT) for the

Deputy Sheriffs. In 2014, In-Service Training provided 98 class presentations (2,160 training hours) for 2,793 personnel throughout the region.

A number of additional courses were facilitated including:

- Academy Instructor Certification Course
- CPR/First Aid
- Detective Building Entry Course
- Dodge Charger Transition
- Driver Awareness Course
- Field Training Officer Course
- Less Lethal/TASER Course
- Off-road Vehicle Operations
- POST Supervisory Course
- Traffic Courses

## Professional Staff Training

The Sheriff's Professional Staff Training Unit (PSTU) facilitated classroom-style training for 756 staff members for a total of 5,367 hours in 2014. This included providing new professional staff, county transfers and sworn laterals with over 1,600 hours of Sheriff's Department Orientation Training. PSTU also fills







the role of the Learning Management System (LMS) Domain Administrator training delivery system. In that role, PSTU facilitated multiple units developing in-house training coordinators to deliver and track training in the LMS.

## Weapons Training Unit (WTU)

Significant improvements to Weapons Training Facilities in 2014 included completion of the dedicated Defensive Tactics building at the San Diego Regional Firearms Training Center (SDRFTC-Otay). The state-of-the-art building allows law enforcement agencies to train in the use of defensive tactics. Other SDRFTC improvements include facility security measures and camera systems to allow monitoring of personnel on the ranges.

The Miramar Facility received a new office trailer to replace the failing 40-year old trailer, thereby improving the working environment of the WTU staff. Funds were donated by The Honorary Deputy Sheriff's Association (HDSA). In addition, the HDSA was instrumental in refurbishing the classroom trailers, including replacing the siding and roofs.

WTU continues to upgrade and provide training on the Taser Less-Lethal weapons system. The older model X-26 is being

replaced with the new X-2 system. Also, a new patrol rifle refresher class was completed with 997 deputies being trained within six months on the new patrol-ready procedure and re-sighting the rifles.



## Personnel Division

The Sheriff's Department ended the year with a staff of 5,010. These included 2,556 sworn deputies, 1,606 professional staff



employees, and 848 volunteers working in various divisions to include senior volunteers, reserve deputies and search-and-rescue deputies. The Sheriff's Department has more than 100 different divisions.

In 2014, the Personnel Division continued to recruit, test and screen applicants of exceptional character in order to meet both our current hiring needs, and to support the future second phase expansion of the Las Colinas Detentions and Reentry Facility and the new San Diego Central Courthouse.

A total of 341 Deputy Sheriffs were hired. 162 were assigned to law enforcement positions, and 179 were assigned to detentions positions. A total of 35 deputies were hired from lateral law enforcement agencies this year. The Personnel Division also interviewed 1,104 professional staff applicants resulting in the hiring of 177 professional staff employees.

The Recruiting and Background Units upgraded the Sheriff's recruiting website, *joinsdsheriff.net*, to streamline the hiring process and to provide detailed information to help attract and educate quality candidates. The website highlights women and veterans in law enforcement, as well as our many professional staff opportunities. Videos, testimonials, and frequently asked questions on preparing for a career in law

enforcement are included. This website has played a major role in the decision process for many candidates who have joined the Sheriff's Department this year.

## Human Resources

### The Sheriff's Risk Management/Medical Liaison Unit (MLU)

The unit is responsible for coordinating Worker's Compensation claims and leaves for approximately 4,000 employees. Overall in 2014, 429 Family Medical Leave Requests were processed, 1,087 Worker's Compensation claims were facilitated, and 34 ergonomic evaluations were conducted.

With the development of the Facility Safety Officer (FSO) program in 2014, MLU trained 52 employees from various locations as FSOs. The goal is to take a proactive approach to improving the safety culture of the department. In July 2014, MLU also played a role in kicking off the Sheriff's Health Academy. 110 sworn staff were selected to actively participate in the 13-month program designed to help deputies make lasting lifestyle changes to improve their health and wellness.





# Management Services Bureau

The Management Services Bureau provides financial services, facilities management, procurement/contracting and technical support services to the entire Sheriff's Department. Technical support services include management of all electronic data systems and radio communications facilities as well as vehicle fleet acquisition, outfitting and management. The Bureau also provides services to the public and external law enforcement through its Data Services and Records and Identification Divisions and through management of the San Diego and Imperial Counties Regional Communications System (RCS).

## Data Services Division

### Mobile Device Rollout

In 2014, the Data Services Division started deploying mobile devices (smartphones and tablets) to patrol deputies and other specialized units in order to support the department's Information Led Policing (ILP) strategy. These devices quickly

and accurately provide Deputy Sheriffs with critical information they need to perform their duties and enhance public safety services to the communities they serve.

### Mapping Applications

Data Services also rolled out mapping applications for improved situational awareness. The applications give deputies a better view of their surroundings, the location of other law enforcement personnel and persons and places of interest.



Chuck Gaines  
Exec. Director  
Mgmt. Services

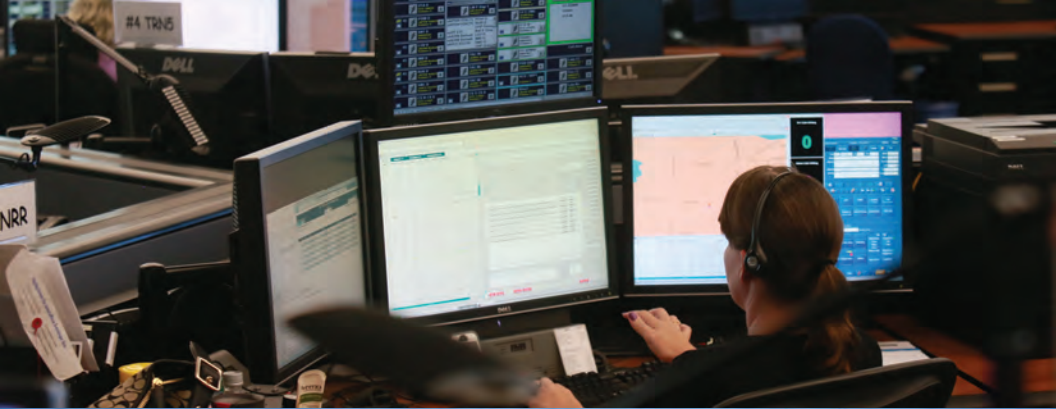
### Dashboards

In support of the ILP strategy, Data Services worked with the Sheriff's Crime Analysis group to deploy "dashboard" software to the department's law enforcement facilities. The dashboard software allows staff to aggregate and display pictures, maps, statistics and criminal history information on large "smart boards." The information provides a comprehensive view of critical crime and offender data. This information allows the department's Crime Analysts and Deputy Sheriffs a better





PHOTO CONTROLS  
ZoomIn ZoomOut Full Screen



OTHER INFORMATION  
Symbol Legend Cont



Building List  
OVERVIEW  
BLD100-400 WEST  
BLD100-500 EAST





understanding of the trends within the communities they serve. Additionally, it helps to improve public safety and enforcement through enhanced planning and evaluation of program success.

## Contracts Division

In 2014 the Contracts Division accomplished the following:

- Procured a new Bell 407 Helicopter with a value of \$4.4 million
- Supported the Detention Services Bureau's AB 109 implementation activities by procuring the Evidence Based Practices computer application known as Offender 360 valued at \$2.2 million.
- Re-negotiated the law enforcement services contracts with the North County Transit District and the Grossmont High School District.
- Extended the law enforcement services contract with the Barona Band of Mission Indians for two years.
- Issued a \$23.5 million contract for Tele-Psychiatric Services that will be used by the Detention Services Bureau for inmate care over the upcoming five years.

- Issued a contract to purchase up to eight body scanners with a total value of \$1,580,000. This equipment allows the DSB to screen inmates for contraband as they are coming into the department's jails.



Press conference to introduce the new Bell 407 helicopter.

- Negotiated a five-year, \$14.3 million contract with Tri-City Hospital to provide medical services to county inmates.

- Supported the \$1.5 million project to remodel the Communications Center Dispatch Floor by acquiring new ergonomic furniture consoles.

## Wireless Services Division

### Regional Communications System

The Wireless Services Division operates the Regional Communications System (RCS) that provides two-way radio services to more than 24,000 radios operated by public safety and public services agencies throughout San Diego and Imperial Counties. During 2014 the RCS processed more than 42,000,000 radio conversations among the participating agencies.

### Planning for the Next Generation Regional Communications System

The RCS was placed into service in 1998 and is approaching the end of its life expectancy. In December 2013, the San Diego County Board of Supervisors approved the Agreement Between and Among the County of San Diego and Participating Cities and Jurisdictions Regarding the Next Generation Regional Communications System. This agreement established the operating and business model for the replacement of the RCS network for all public safety and public service agencies

in San Diego and Imperial Counties that use the RCS as their primary radio communications system. 50 government agencies, including cities and other local government agencies, state agencies, and tribal governments signed onto the agreement, committing to their continued participation and financial support to build the Next Generation RCS.

### Upgrading Radio Communications Systems

The multi-year project to replace the county's aging Public Safety communications systems with new technology is being undertaken in three phases. This year, the department completed the replacement of the county's mutual aid and conventional radio systems and the common server equipment operating the county's text paging system used to alert Fire, EMS, and specialty law enforcement first responders.

The second phase of this multi-year project commenced with the procurement and engineering design of the county's new microwave radio transport system. The new system will provide state-of-the-art equipment that will significantly enhance the department's ability to transport both data and voice communications throughout the county. This project was funded in part with an award from the U.S. Department of Homeland Security. The replacement equipment has been





received and installation and acceptance will begin in 2015.

The third phase will be the replacement of the RCS trunked radio network. The procurement process to replace the 17-year old voice communications network equipment at more than 48 remote sites will commence in 2015.

### **Subscriber Radio Services**

In 2014, the Wireless Subscriber Services shop programmed 5,400 portable and mobile radios for RCS agencies and county departments. Additionally, 172 radios were installed in county vehicles and 60 mobile data computers systems were installed in Sheriff's patrol vehicles.

## **Records & Identification Division**

### **Statistics:**

- Processed 23,372 criminal history requests.
- Processed 37,162 arrest/crime report requests.
- Processed 143,864 10-print cards through AFIS.
- Entered/cleared 105,025 warrants of arrest.
- Entered/canceled/updated over 50,000 protective service orders.

- Serviced nearly 6,000 front counter customers.
- Scanned 94,641 jail jacket records. The division has scanned close to one million inmate jail files since the scanning project started in 2005.
- Processed 120,102 telephone calls through the division's Automated Call Distribution system.

### **Accomplishments:**

- Purged 424 linear feet of records from on-site rolling file systems, for a total of 5,265 linear feet of on-site records purged since 2009. Paper records have been reduced by 78%.
- Purged 293 boxes of archived off-site files, totaling 61% of the off-site records storage purged since 2009.
- The Records & ID and Licensing front counters and public lobby were remodeled to enhance security and customer service.

## **Sheriff's Fleet Unit**

The Fleet Unit focused on process improvement and efficiency in 2014. Highlights included:

- Managing more than 1,500 pieces of equipment, ranging



from electric carts to MCI transportation buses. The unit deployed 242 new vehicles, including 213 replacements for older/high mileage vehicles.



- Reducing the accident repair process by six weeks by streamlining communication with County Counsel and General Services.

- Coordinating with General Services on a new report format and electronic distribution of Preventative Maintenance notifications.
- Finalizing the specifications and ordering for new patrol utility vehicles to be delivered in 2015.

## Facilities Division

In 2014, the Facilities Unit provided oversight during the most prolific period of capital construction in the department's history, while continuing to manage the Sheriff's regular major maintenance, real estate and facility planning programs. Highlights from 2014 included:



- Completion and occupancy in February of the new Rancho San Diego Sheriff's Station serving Rancho San Diego, Spring Valley, Jamul, Casa de Oro/Mt. Helix, and other unincorporated areas in Southeast San Diego County.
- Completion and occupancy in May of the new Pine Valley Substation, which serves several rural communities in southeastern San Diego County.
- The East Mesa Rehabilitation and Reentry Facility – built in response to California's Public Safety Realignment Act



(AB 109) – was finished in the summer of 2014. Inmates and staff moved into more than 70,000 square feet of new housing, program and support space in early June.

- A new prefabricated steel building dedicated to defensive-tactics training was erected at the San Diego Regional Firearms Training Facility campus in July.
- Phase 1 construction of the new 350,000 square foot, 1,216-bed Las Colinas Detention and Reentry Facility was completed in July, inmates were transferred the following month. The facility has garnered national attention as work begins on Phase 2, expected to open early in 2016.



## **Fiscal Services Division**

- Prepared and implemented the department's FY 2014-15 budget totaling \$713 million and 4,212 staff, an increase of \$45.5 million and 32 staff.
- In conjunction with the Data Services Division, developed the plan and coordinated the rollout of more than 750 iPhones and iPads to increase the information available to deputies in the field.

- Provided \$4.5 million in funding for the purchase of a new Bell 407 helicopter.
- Participated in Department Operations Center (DOC) during and coordinated financial reimbursement claims to the Governor's Office of Emergency Services (Cal OES) on behalf of both the Sheriff and agencies providing mutual aid during the May 2014 Wildfires.
- Administered the Operation Stonegarden Grant on behalf of the State of California. The 27 participating agencies provide services from the Mexican border north to San Mateo County, covering almost 500 miles of international water borders. Received a \$6.4 million grant award for the 2014 fiscal year.

### **Successfully passed audits and site visits of the following programs:**

- Single Audit of Asset Forfeiture and High Intensity Drug Trafficking Area Program Grant
- Countywide Internal Service Fund Audit
- Operation Stonegarden by Cal OES

## AWARD RECIPIENTS

### MEDAL OF VALOR

Ricardo Carlon  
Cory Crawford  
Cedric Palencia

### MEDAL FOR LIFESAVING

William Beers  
Devin Kusler  
Claudia Valencia

### CERTIFICATE OF LIFESAVING

Gregory Biggs  
Felipe Cabral  
Janet Carbajal  
Lauren Gillis  
Linda Gutierrez  
Ronald Halstead  
Cassey Hawkins  
Scott D. Hill  
Nathaniel Keener  
Michael T. Lee  
James Planz  
Nicolas Rojas  
Benjamin Shea  
Evan Sobczak  
Paul Sterbenz  
Scott Torres  
Shannon Williams

### DISTINGUISHED SERVICE MEDAL

Charlie Conklin

### MEDAL OF MERIT

Michael Knobbe  
David Nemeth

### SHERIFF'S UNIT CITATION

ASTREA  
Special Enforcement Detail  
Bomb/Arson Detail

### MERITORIOUS UNIT CITATION

Bomb/Arson Detail  
Communications Center  
CPAC Unit  
Crime Lab  
Elder Abuse Unit  
EMRF Expansion Team  
Family Protection Detail  
Fugitive Task Force  
Homicide Detail  
Personnel Division  
PREA Committee  
Public Affairs Unit  
Ramona Substation  
San Marcos Station

### CERTIFICATE OF COMMENDATION

Marshall Abbott  
Michael Benavides  
James Bennett  
Steven Bodine  
Kristin Brayman  
Jan Caldwell  
David Chandroo  
Michelle Craig  
Denese Deal  
Claudia Delgado  
Eric M. Garcia  
Brett Garrett  
Matthew Hemphill

Colin Ingraham  
Janae Krull  
Michael T. Lee  
Michael Leggio  
Ashley Lewis  
Angela Lopez  
John Malan  
Joseph Mendoza  
Daniel Morsch  
Matthew Moser  
Angela Pearl  
John Whiteman

### LETTER OF COMMENDATION

Dean Allen  
Alejandro Amador  
Pete Andersson  
Kristina Borchin  
Chris Boyd  
Aaron Brooke  
Gary Burke  
Alan Campagna  
Katherine Cruz  
Anthony DeMaria  
Joyce Deniz  
Dan Garcia  
James Givens  
Jose Gonzalez Marquez  
Renee Green  
Jeffry Guthrie  
Eric Hanigan  
Travis Holland  
Alexander Horan  
Joseph Knuteson

Sarah Lawand  
Michael T. Lee  
Nancy Lorta  
William McNamara  
Yancy Nease  
Cedric Palencia  
Eric Permenter  
William Price  
Kristen Robinson  
Randy Ruby  
Lana Sabata  
Felix Santiesteban  
Carlos Serrato  
Monica Stanton-Torres  
Paul Terlouw  
Scott Torres  
Plutarco Vail  
James Verdi  
Winferd Vermillion  
Traniece Vilain  
Michael Villalobos  
Timothy Wozniak  
Timothy Zacharzuk

### EXTRAORDINARY ACHIEVEMENT AWARD

Scott Bennett  
Jody Mays  
Denise Smith

### OUTSTANDING EMPLOYEE AWARD

Vanessa Perez  
Jasmine Rivera  
George Soto  
Karen Van Tuyl

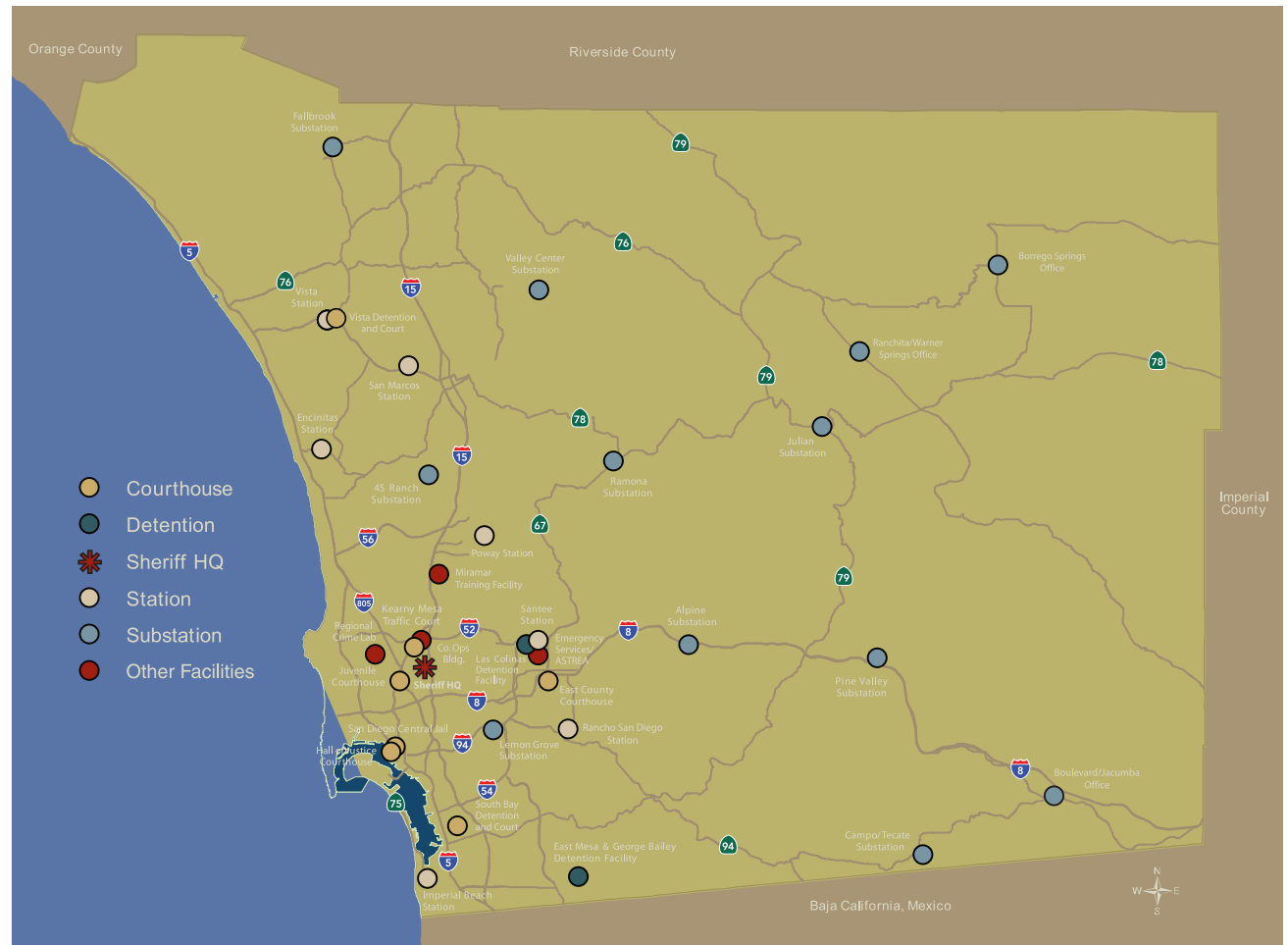




## Fast Facts

The San Diego County Sheriff's Department was founded in 1850, the same year California became a state. We are the fourth largest Sheriff's Department in the United States, and we provide law enforcement services to nine contract cities and the unincorporated areas of the county.

The department is comprised of approximately 4,000 employees, both sworn officers and professional support staff. We house more than 5,500 inmates in our detention facilities, 24 hours a day, seven days a week. We keep safe 172 courtrooms, at 10 courthouses throughout the county.





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